



# Planning and Evaluation Tracking

College Year: 2010-2011

**Division of: Student Development    Person Responsible: April Sessler**

**Department of: disAbility Services    Person Responsible: Brenda Rossnagel**

**Purpose Statement: Minimize physical and academic barriers by providing appropriate and reasonable accommodations.**

## **Goal Statement #1:**

Students from the department will comply with departmental rules and procedures.

## **Objectives/Outcomes (including assessment tools and standards):**

Students will receive a written and/or verbal reminder to complete and return the accommodation form at the beginning of each semester. An 80% success rate in securing returned/signed forms will be obtained.

## **Results:**

## **Use of Results (including improvements and revisions):**

Analysis:

Plan of Action

## **Goal Statement #2:**

Students receiving services will indicate satisfaction with physical access, equipment, accommodations, and advising services.

## **Objectives/Outcomes (including assessment tools and standards):**

After completing a survey each fall at least 80% of students will indicate overall satisfaction with the Disability Services office.

2a. After completing a survey each fall at least 80% of students responding will indicate satisfaction with physical access in the following areas:

Elevator

Restrooms

Parking

Ramps

Outside Doors

Inside Doors

2b. After completing a survey each fall at least 80 % of students responding will indicate satisfaction with the following services:

Classroom equipment

Advising

### **Results:**

#### **Use of Results (including improvements and revisions):**

Analysis:

Plan of Action

#### **Goal Statement #3:**

Students using tutoring services provided by Disability Services academic accountability will increase.

#### **Objectives/Outcomes (including assessment tools and standards):**

Students using Disability Services tutoring services will maintain a pass rate of at least 65% in the following areas:

Math

Reading/English

### **Results:**

#### **Use of Results (including improvements and revisions):**

Analysis:

Plan of Action

**Goal Statement #4:**

Students registered with disAbility Services will have an increased graduation rate.

**Objectives/Outcomes (including assessment tools and standards):**

Students registered with disAbility Services for at least one semester will have an increased graduation rate of at least 10% when compared to AC FTIC students.

**Results:****Use of Results (including improvements and revisions):**

Analysis:

Plan of Action