



Planning and Evaluation Tracking

College Year: 2010-2011

Division of: Enrollment Management

Person Responsible: April Sessler

Department of: Tutoring

Person Responsible: Charlotte Goebel

Purpose Statement: To promote student success by providing one-on-one tutors, walk-in tutoring, and online tutoring for currently enrolled students in academic courses

Goal Statement #1: Provide online academic support to currently enrolled students

Objectives/Outcomes (including assessment tools and standards):

After students use SMARTHINKING online tutoring, 70% will successfully complete (with a "C" or better) the course in which they have been tutored, based on SMARTHINKING usage reports and student transcripts.

Results:

2008 – 2009 = 74.4% (N= 134 of 180)

2009 – 2010 = **71%** (N = 157 of 222)

Use of Results (including improvements and revisions):

Analysis:

Plan of Action:

Goal Statement #2: Promote student success for individuals enrolled in Reading Tech I and Reading Tech II by providing a professional tutor.

Objectives/Outcomes (including assessment tools and standards):

After Reading Tech I and II students work with a professional tutor, 70% will successfully complete the reading course in which they are enrolled, based on data collected by the reading department and student transcripts.

Results:

Use of Results (including improvements and revisions):

Analysis:

Plan of Action: