

### **PET FORM**

# Planning and Evaluation Tracking (2011-2012 Assessment Period)

Division of: Continuing Education

Person Responsible for this Division: Kim Davis

Department of: Personal Enrichment

Person Responsible for this Form: Luke Morrison

Purpose Statement: To celebrate learning that creates happiness and growth (Updated May 20, 2010).

#### Goal Statement #1:

Improve Gymnastics Program quality and customer service (AC Strategic Plan through 2015: Strategy 1.1).

Strategy 1.1 Adjust instruction and services based on assessment data.

### **Outcome/Objective Statement:**

After the creation of a new emergency contact information database of parent/guardian(s) (of gymnastic students), and the subsequent population of that database, Gymnastics Program staff will be able to successfully contact 95% of parent/guardians within 30 minutes of the first contact attempt (AC Strategic Plan through 2015: Task 1.1.1.5.3).

# Task 1.1.1.5.3 Add instructional programs and academic support or student support services that are deemed critical to the "success of students"

- Results (Provide Numbers and Percentages for Quantitative Data)
  - 2010-2011 Data: Numbers = X out of Y and Percentage =s N %

X = # of parents/guardians contacted successfully within 30 minutes of first contact attempt

Y = # of emergency contact attempts made

N= X/Y = % of successful contacts made

- o 2010-2011 Data Results: Numbers = 9 out of 9 and Percentage =s 100 %
  - \* As of October 10, 2011 the following results have occurred:
  - Updated Release and Hold Harmless Form has been created and is being utilized
  - Emergency Contact Log has been created and is being utilized
  - In-house Parent/Guardian Information Contact Procedure has been created and is being utilized
  - Centralized colleague database did not prove feasible at this time. As a result, we have opted to create our own in-house emergency contact procedure and database.

### Analysis

o The internal procedures, database and informational retrieval system developed has proven successful.

### <u>Improvements</u>

o Further improvements to follow pending additional evaluation results

## • Recommendations/Actions for 2011-2012

- o Person Responsible (Who will complete the action?): Charlotte Modersitzki and Luke Morrison
- o Action Plan: Continue assessment and evaluation of in-house procedures.
- o Expected Time Frame Needed to Implement Action Plan (Please provide specific deadline date):

August 2012

Submitted: October 14, 2011