Home Page FAQ's - 10/24/08

What is the difference between the Angel HOME page and the course HOME page?

What is a milestone?

What are components?

- □ Components are quick links that can be added to HOME pages for quick access or viewing of information
- □ To see a list of the components, click on add components and scroll down the drop down list under Available Components
- □ Basic components that are helpful but do not require editing are:
 - o Calculator
 - o Did You Know...
 - o Enroll By Pin
 - o Google
 - Merriam-Webster Dictionary
 - Institutional Resources Administration populates
 - LOR Tip same as Did you Know...
 - LOR is a storage place for information
 - Students and/or Faculty may populate this

What do you do if the computer gets locked up while installing nuggets?

- \Box Go back to the available components
- \Box Select the nugget again

What is Angel Island?

- \Box Angel Island is a virtual environment that deals w/ 2nd life.
- \Box An account must be set up to access Angel Island and the FAQ's for using this feature
 - The accounts are free
 - o System requirements are at: <u>http://secondlife.com/support/sysreqs.php</u>,
 - The FAQs link is: <u>https://join.secondlife.com/faq.ph</u>.

Why is a course missing from my course list on my Angel Home page?

- □ In the COURSES component on the home page, click on EDIT and make sure all the classes are checked, or reset DEFAULTS.
- □ Check to make sure that the student/faculty is enrolled in the missing class in Colleague.

How do I move components (or nuggets) from one column to another?

□ Click on EDIT PAGE on the upper left hand top of the HOME.

- \Box Drag and drop the components where you want them.
- □ Faculty can use the same function on the course home page. Students can only do this on the Angel HOME page.

Do I need to add the log in form from the components?

 \Box No, this feature is redundant. There is a log in page on the Angel HOME page.

Why can't I see anything under Mentor Tools?

- □ This component is used for anyone in mentor status
- Check the status in....

How do you set up mentor status?

How do I edit announcements that appear on the Angel HOME page?

- □ Instructors edit the announcement from within the course.
- \Box Students cannot send announcements

How do I personalize announcements?

What is the best way to share a bookmark?

- \Box Open the book mark in a new window.
- □ Specify who can view the bookmark (for instance, only yourself, students, everyone).

How can see other user's bookmarks?

- □ If you are in a class with another user, click on COMMUNICATION/ CLASS ROSTER.
- □ Find the user's name, click on USER PROFILE
- \Box Click on the + sign under FAVORITES.