Agenda
Support Sub Team – Angel Implementation
09/23/08

1. Review minutes from 09/16/08 meeting

2. Reminder of 3 goals for this sub team:

    - Learn the Angel software well

    - Develop FAQ

    - Develop procedures for getting help with Angel, including protocols for escalation

3. Review procedures for resolving instructor problems with Angel

4. Discuss procedures and protocol for class editor help with Angel

5. Review time lines for completing sub team objectives

6. Meeting again on 09/30?

7. What else?

Action items for next time: