Agenda
Support Sub Team – Angel Implementation
10/07/08

1. Review minutes from 09/30/08 meeting

2. Goal of developing help procedures is complete. These 2 remain:

    - Learn the Angel software well

    - Develop FAQ

3. Develop plan for FAQ goal achievement

4. Training

    - Report on Friday's (10/03) training with Angel trainer

    - When can we set up time for informal training?

5. Review Standard Operating Procedures (SOPs) associated with help procedures

6. Meeting again on 10/014?

7. What else?

Action items for next time: