Automotive Technology Advisory Meeting 4/17/18

11:45

Present:

AC – Isaac Bernal, Rebecca Archer, Brian Jacob, Scott Bratcher
Brown Auto Group – Gary Burns, Service Manager / Cory Stephens, Service Technician
AISD – Will Lewis, Trey Hilbert, Karyn Pierce, Jay Barrett, Tiffany Hooker
George Arrants – consultant
Keith Martin – V.P. Bruckner Truck Sales
Jeff Young – Auto Technician, TPC
Ann Rothkry – Service Manager, Auto Nation Chevrolet
Art Perez – Owner, Scottie's Trasmission
Larry Carney – Master Technician, Street Toyota

Welcome and introductions made

NATEF MLR Overview

NATEF - changed to ASE Education Foundation/Alliance ASE Accreditation

Discussion of Employer Needs

What do you want an in an entry level position? Skills they need

- Interest in getting job
- Common sense
- Problem solving
- Understanding the "why" behind the task is very important
- Know what is going on and ability to act on what is being told
- Something easy alignments, knowing how to read the numbers
- Communication skills How to write repair orders
 - Most important: written, to tell the story
 - Better stories make better pay checks
 - Be able to communicate with others in shop
- Understanding of the Flat rate system
- Work ethic-not instilled in some,
- cell phones and appropriate usage on the job
- Work with others, work in a group setting
- Personal grooming
- Organization tools, etc
- Women technician! highly technical society (Recruit young women to programs)
- Understand what makes engine tick...
- Understand tasks!

Employment Potential/Staffing Needs

- Discussion of employment needs among the group
 - Brown Pontiac need for 3 technicians today
 - Bruckner could hire 40 people now among all locations
 - Mr. Arrants talked about data from Dept of Labor Statistics that showed a
 projected need for 28,500 technicians each year for the next 5 to 10 years, and
 on the diesal side....about 76,000 over the next 10 years

Certifications

Recognize ASE Certification - important

Student certification - work ready credential - only 2 years Professional certification - need 2 years work experience

Barriers to entry for employment

Drug test

Background - student social network (employers interpret at face value)

Voicemail, email address naming

Drivers license

Some credit check

Interview skills

Review NATEF Task List

Mr. Arrants will update/revise the MLR task list according to advisory recommendations

True expectations of individual coming out of the high school program

Not to worry about:

- Aim headlights

Add to:

- Alignment task
- HVAC performance task
- Walk around
- Vehicle inspection

Budget

2017-2018

- Updated alignment machine, Brake lathe, Scanner - wireless

2018-2019 needs

- Balancer
- Scanner additional one
- Updating electrical training boards
- Service info
- Electronic shop management system

^{*}Suspension - dual credit with college, move from inspection to inspect, repair and replace

Student Surveys

- Mr. Hilbert shared with the group the results of the student survey (lot of positive feedback)

What can this program do better to serve your needs?

- More experience and hands on... so not so timid as an intro tech.
- Discussion of possible summer internships between junior/senior year
- SP2 training

Meeting Adjourned 12:45
Facilities walkthrough conducted

Next meeting set for Fall, 2018

AUTOMOTIVE TECHNOLOGY BUSINESS ADVISORY MEETING APRIL 17, 2018

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