

## No Excuses 2020 Team Meeting

June 23, 2017  
Dutton Hall, 103  
9:00 a.m.

### Minutes

**MEMBERS PRESENT:** Bob Austin, Janet Barton, Carol Bevel, Edie Carter, Emily Gilbert, Alan Kee, Terry Kleffman, Justin Johnson, Kelly Prater, Mark Rowh.

**Others Present:** Becky Burton, Penelope Davies, Recorder: Jo Beth Hill

**MEMBERS ABSENT:** Kevin Ball, Claudie Biggers, Diane Brice, Tamara Clunis, Cara Crowley, Nancy Forrest, Lyndy Forrester, Jordan Herrera, Olga Kleffman, Russell Lowery-Hart, Jarrod Madden, Penny Massey, Jason Norman, Steve Smith, Collin Witherspoon, Reem Witherspoon.

**Student Representative:** Justin Johnson

#### VISIT TO ST. PETERSBURG, FLORIDA

Bob Austin discussed the trip that was made by several Amarillo College leaders to visit St. Petersburg College in St. Petersburg, Florida.

- They looked at that college's on board process. The things students experience before they end up in the classroom are important to look at. The entire day was spent looking at each of the school's campuses to observe what practices work well for that school. One of the things that we looked at was creating one place where students could go to take care of everything.
- That school combined the advising and career services. Each advisor is also a career specialist. This helps start the conversation regarding what the student wants their career to be after college.
- They also liked the financial aid piece that is involved in this as well. This advisor would be able to show them the cost of attending school. They would explain the financial aid processes and how to apply for assistance. Their advisors would be able to plain everything so the student is not caught off guard regarding the cost of attending the school.
- Since this visit, our Advising and Career center have all changed how the center is set up and organized. We are considering how to incorporate some of the Financial Aid services with the advisors.

Becky Burton and Edie Carter shared their observations from the trip to St. Petersburg.

- They liked how the advising center there was not behind doors and in offices. Everything was open and everyone was out helping students. They send out an email every day. It seemed that everything was data driven, and they communicated well. It appeared everyone there was on the same page. They have been doing it this way at their college for 7 years. Becky stated that we will get there, but we are about 7 years behind them. We need to start this next year with a positive attitude about the changes.
- In Florida, they do not fund any remedial education.
- We need to start being career focused instead of asking them what is their major.
- We need to do a better job of explaining pathways. We will be moving from 4 pathways to 9 communities. This has been shared with several committees already, and they are looking at having more focused conversations on communities.
- Becky demonstrated what the new college web site will look like. It will be a career driven web site instead of program driven. It will encourage students to explore career before deciding on what they want to study. There has been a discussion about having someone from the community on the committee that works on this.

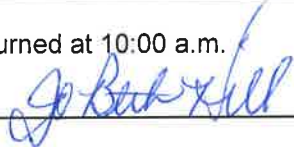
#### LEARNING OPPORTUNITIES

Amber Brookshire, Director of Student Life, would like the Student Life office to create a list of service learning opportunities.

**ADJOURNMENT**

- The meeting adjourned at 10:00 a.m.

**Recorder: Jo Beth Hill**

A handwritten signature in blue ink, appearing to read "Jo Beth Hill", is written over a horizontal line.