

Advisory Committee Minutes

PROGRAM COMMITTEE NAME:		Patient Care/CNA			
CHAIRPERSON:		Deborah Ozuah			
MEETING DATE:	10-30-18	MEETING TIME:	4:30 PM	MEETING PLACE:	WC Building A, Room 107
RECORDER:	Janet Barton		PREVIOUS MEETING:		
MEMBERS PRESENT					
List all members of the committee, then place an X in the box left of name if present					
	NAME	TITLE	EMPLOYER INFO	PHONE	EMAIL
x	Pam Heller	Health and Wellness Nurse	Brookdale	806-351-2105	pamelaheller@brookdale.com
	Todd Gudgell	Administrator	Amarillo Center for Skilled Care	806 352-8800	Todd_Gudgell@csnhc.com
	Courtney Dickson	Administrator	Country Club Nursing and Rehab	806 352-2731	ADM.countryclub@dayventure.com
	Jennifer Bailey	Administrator	Heritage Convalescent	806-352-5295	jbailey@transitionhealth.net
	D' Dee Groves,	Director of Nursing	Hillside Heights Rehabilitation Suites	806-457-6700	dewaina.grove@fundlhc.com
	Chris Cantrell	Administrator	Legacy Rehabilitation and Living Center	806 355-4488	Ccantrell@ensignservices.net
	Mary Wilson	Executive Director	Plum Creek Place	806-513-3563	mwilson1@enlivant.com
x	Bob Dupriest/Travis Martinez	Administrator	Ussary Roan Texas State Veterans Home	806 322-8387	administrator@amarillovethome.com
x	Deborah Sugden-Ozuah	Chairman	BAPTIST COMMUNITY	806-337-4000	dozuah@bscama.org
	Peggy Putman,	Director of Nursing	Ware Memorial Care Center	806-337-4000	pputman@bscama.org
	Alan Sissel	Director	Baptist St. Anthony's Hosp.	806-212-2000	Alan.Sissel@bsahs.org
x	Marty Harston	Human Resources	Baptist St. Anthony's Hosp	806-212-2000	marty.harston@bsahs.org
x	Ben Reid	CNMT	Cardiology Center of Amarillo	806-354-9764	breid@ccallp.com
	Melanie McCarty	Chief Clinical Officer	Vibra Hospital	806-467-7000	Melanie.CCO@vh.org
x	Tammie Tabor	CNO	Vibra	806-468-2900	ttabor@vhamarillo.com
x	Cindy Casey	Director of Nursing Serv.	Baptist St. Anthony's Hosp.	806-212-2000	cindy.casey@bsahs.org
	Margaret Dean		TTUHSC	806-414-9120	margaret.dean@ttuhsc.edu
x	Dustin Ho-Gland		NWTXH		
EX-OFFICIO'S PRESENT					
x	Michele Rupe	Program Director	Amarillo College	806-467-3028	mmrupe22@actx.edu
	Kim Crowley	Dean of Health Sciences	Amarillo College	806-354-6087	kacrowley@actx.edu
x	Mark Rowh	Dean of Employer Engagement	Amarillo College	806-354-6070	merowh@actx.edu
x	Melissa Burns	Director of CCHCE	Amarillo College	806-356-3650	m0084211@actx.edu

	Past Program Combine (PP) this semester took out Body System made online and lowered class hours. Previously added professionalism class. Success (PP) Pass Rates) Some students only have to have successful course, don't test. Keeping up with students on testing results have been a challenge for some students. Language barrier. Mark mentioned in the HS Application there is a Civil Rights statement where we must inform students that help is available if student states they need help. (PP) Spring 2018 offered spring II class, Summer 2, Fall 16 – 8 Academic 14 in clinical. (PP) Proposed Changes – AEI bridge course based on TABE results. If student falls below certain level...required to go to assistance class to help get basic understanding before going into CNA. Academic may have nursing home and hospital Clinicals. Need to incorporate IBest model. Patient Care Tech – Curriculum committee asks if discussed with AB Committee will be meeting on changes. Michele will email each committee member. (PP) Reduce hours.	
Affiliation Reports	Marty BSA – 15 nurse techs. 7 cardio nurse techs. They require leads. Learn Blood Pressure, General Pharmacy, General Patient Care. It is a good teaching field. Marty stated she likes to hire students. CNA's routinely assigned to Patient Care. They assist nursing staff. Patient care coordinator 75% patient care, 25% at desk. Melissa asked if they hire outside patient care. Marty stated yes they hire certified pt. care. Michele Rupe asked if it would be beneficial to allow students to have hospital experience. Goal is to have 48 hours at clinical and the rest at hospitals. Tammy Vibra – feels CNAs need some hospital experience. Will not utilize EKG or Phlebotomy. Students need higher level of recognition of vital signs. Pam Brookdale– They don't require a license. Would love to have our students. Dustin NWTH - They can benefit from CNAs and Patient Care. They have patient care position available. They also have multi skilled positions that do Phlebotomy. Need basic understanding of vital signs. Limited in in Emergency and HUC. Patient Care techs and CNAs are being cross trained. Interested in a program that can help with that. Dustin mentioned students do 12 hour weekends. Travis Ussery Roan – Taking our students before they take test. Likes helping students. Travis stated AC has helped get their name out. Mentioned they are not part of VA. Deborah BSACS – They use CNAs and Patient care in assisted living. They are wanting to offer scholarships. There is not much interest is CNA or Patient Care. Dustin mentioned most students want to be in nursing. Asked if we had tried recruiting in unskilled areas. Michele stated we have several recruiting events ...360, churches, Step up to success, bus in students to host tours. Problem with hiring CNAs they can get higher paying jobs at fast food places. CNAs need to be aware that a CNA job is	

	more than just pay.... Have to consider benefits, vacation, sick time etc. Pam Brookdale – they hire people without experience and then train them. Deborah stated they have had CNAs leave a position for \$0.50 an hour more. We need to encourage them to go further in education. Pam feels higher ups are looking at the situation. They completed a staff survey and found that employees want more money and benefits. Question was asked how much does the CE course cost. \$ 895 does not include books. Patient care costs more because it is academic. Student asked if there are work study programs available. Pam mentioned they have a program if employer pays for school, employee must work for the company a certain amount of time. Hard to enforce. A couple of employers stated they tried this but did not work for them.	
VP of Academic Affairs Report	NA	
Dean of Health Sciences Report	NA	
Director of CCHCE	Melissa thanked the committee for attending. Melissa told the group that we need to start with our own college and let them know how important the CNA program is. With Texas Tech students must go thru a CNA program before going to nursing program. Have to communicate that it is a rewarding career. Aides make better nurses. CNAs also need to realize they will probably work more hours than at a fast food place which is typically 20 hours a week. It is also typically a more secure setting. We need to market the CNA program better. We have a care giver seminar coming up. Will have about 300 people in the Lecture Hall. Register at HHEC. 651-3482. Lunch will be provided November 16th. 8:00 to 4:00. Get 7 credits for CNA. Mark thanked the group for attending and their engagement with our students. Thanked the students for attending and told them they should put this meeting on their resume under the leadership portion.	Melissa Burns
Dean of Employer Engagement	Meeting Adjourned at 5:54 PM	Mark Rowh
Adjournment		Deborah Ozuah
Date: 11-30-18	Executive Secretary Signature: 	Next Meeting: Fall 2019

**CERTIFIED NURSE AIDE AND PATIENT CARE TECHNICIAN
ADVISORY BOARD COMMITTEE MEETING AGENDA
FALL 2018**

1. WELCOME & INTRODUCTIONS
2. APPROVAL OF MINUTES (NOVEMBER 2016)
3. ADVISOR – Javier Herrera
4. INTRODUCTION TO CNA – MICHELE RUPE
5. STUDENT REPRESENTATIVES:
 - a. Christopher Howell (academic student)
 - i. Academic class
 - ii. On-line Blackboard course
 - b. Josh Doty
 - i. Putting the pieces together
 - c. Michelle Fernandez
 - i. Assistance with schooling (WorkForce)
6. AFFILIATION REPORTS:
 - a. Patient Care Technician
 - i. BSA – Alan Sissel, Respiratory Care and Vascular Lab
 - ii. BSA – Marty Harston, HR
 - iii. Cardiology Center of Amarillo – Ben Reid
 - iv. NWT – Dustin Ho-Gland, Nursing-Professional Practice and Development
 - v. Vibra Hospital – Melanie McCarty, CCO
 - vi. Vibra Rehabilitation – Tammie Tabor, CNO
 - vii. Texas Tech – Marge Dean (UNABLE TO ATTEND)
 - b. Certified Nursing Assistant
 - i. Amarillo Center for Skilled Care – Todd Gudgell
 - ii. Baptist Community Services – Deborah Ozuah
 - iii. Brookdale Sleepy Hollow – Pam Heller
 - iv. Country Club Manor – Courtney Dickson
 - v. Heritage Convalescent Center – Jennifer Bailey (UNABLE TO ATTEND)
 - vi. Hillside Heights – D'Dee Grove
 - vii. Legacy Rehabilitation and Living Center – Chris Cantrell
 - viii. Plum Creek Place – Mary Wilson
 - ix. Usseery Roan Veterans Home – Bob Dupriest (will send a representative)
 - x. Ware Living Center – Peggy Putman
7. VICE PRESIDENT OF ACADEMIC AFFAIRS – DR. TAMARA CLUNIS
8. DEAN OF HEALTH SCIENCES – KIM CROWLEY
9. CONTINUING HEALTH CARE – MELISSA BURNS
10. PERKINS COORDINATOR – PAM MADDEN
11. DEAN OF EMPLOYER ENGAGEMENT & EXPERIMENTAL LEARNING – MARK ROWH
12. DIRECTOR'S REPORT
 - a. Progress report
 - b. Upcoming changes – Bridge class
 - c. Patient Care Technician program
13. ADJOURN

ADVISORY COMMITTEE MEMBERS	
Program: Patient Care/ CNA	
Program Director: Michele Rupe	Committee Chair: Deborah Sugden-Ozuah
	Fall 2018

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Name	Title	Company	Phone	E-Mail
Donna Felt	Student CNA			
Josh Doty	Student CNA			
Dustin Ho-Gund	Manager RN	NWH	354-1978	Dustin.Ho-Gund@nwh.org
Deborah O'Leary RN-Utilized	BLS	SBH 5689		doleary@bscmg.org
Curtly Cawley	BSA	212-5325		curtly.cawley@bsa.org
Marty Hargston	BSA	212-5325		Marty.Hargston@BSA.org
Sam Keller	Teacher + Workshop Director	BSA	800-690-1577	pamela.heller@bsa.org

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Name	Title	Company	Phone	E-Mail
Michelle Fernandez	CUA Student			
Javier Herrera Jr	Advising	Amurillo College	801-354-6070	jfherrera@actx.edu
Chris Howell	CUA Student	Amurillo College	744-309-9718	
Ben Reid	Crim. Manager	Cardiology Center	806-539-9458	breid@ccallp.com
Mark Roth	Dean/EE	AK	354-6070	markr@actx.edu
Annunzio Tabor	CEO	Vibra Rehab Hospital	408-2981	htabor@vibrarehab.com
David J. Matine	LM/Staff Counselor	Ussey Room	604-322-2229	dmatine@staffing.com
Melissa Burns	Dir. CHSE	AC	352-3650	mburns@actx.edu

AMARILLO COLLEGE STRATEGIC PLAN



STRATEGIC PLAN INSTITUTIONAL GOALS

1. COMPLETION
2. ALIGN DEGREES AND CERTIFICATES WITH
LABOR MARKET DEMAND
3. LEARNING
4. EQUITY
5. FINANCIAL EFFECTIVENESS

COMPLETION

1. Improve persistence
2. Improve completers
3. Decrease time-to completion

- Mandatory support hours
- Addition of INTRO CLASS/Professionalism
FOCUS ON: STUDY HABITS, TEST-TAKING SKILLS, WORKPLACE PROFESSIONALISM, COMPUTER SKILLS
- 1:1 student meetings at least twice during the class
- Extra study resources on Blackboard
- Addition of academic CNA to count completers
- Experience with the ESL class (changes)
- Stackable programs

ALIGN DEGREES AND CERTIFICATES WITH LABOR MARKET DEMANDS

1. Do graduates obtain well paid jobs?
 2. Do graduates perform well as employees?
- Teaching students that money is not the only “payment”
 - Follow-up with clinical sites and employers for feedback and direction
 - Being aware of community needs

LEARNING

1. Increase student engagement.
2. Increase performance on student learning outcomes.
3. Adjust programs and courses based on competencies.

- Incorporating AVID learning strategies:
- Increased use of images
- Simulation activities
- Journal entries
- Bridge class

EQUITY

1. Increase enrollment of sub-populations
 2. Increase completion of any sub-populations
- Academic Success
 - *ESL*
 - *GED*
 - Will's outreach
 - Panhandle Workforce Solutions

FINANCIAL EFFECTIVENESS

1. Innovation
 - Resident volunteers
2. Entrepreneurial
 - Students furnish some supplies
3. Responsible
 - Academic programs

ACADEMIC COURSES

ACADEMIC NURSE AIDE

FALL/SPRING/SUMMER

<u>Course Title</u>	<u>Rubric</u>
PSYCHOLOGY FOR PROF. HEALTHCARE PROVIDERS	PSYT 1313
INTRO TO BODY SYSTEMS	NURA 1307
NURSE AIDE FOR HEALTHCARE	NURA 1401
NURSE AIDE CLINICAL	NURA 1460
<u>NURSE AIDE SKILLS</u>	<u>NURA 1291</u>

16 SCH ACADEMIC HOURS

PATIENT CARE TECHNICIAN

<u>Course Title</u>	<u>Rubric</u>
MEDICAL TERMINOLOGY	HITT 1305
INTRO TO CLINICAL LAB SCIENCE	MLAB 1201
PSYCHOLOGY FOR PROFESSIONAL HEALTHCARE PROVIDERS	PSYT 1313
PHLEBOTOMY LECTURE	PLAB 1223
BASIC SKILLS FOR CMA	MDCA 1191

PATIENT CARE TECHNICIAN

<u>Course Title</u>	<u>Rubric</u>
INTRO HUC/ADMINISTRATIVE	HITT 1301
INTRO TO BODY SYSTEMS	NURA 1307
NURSE AIDE FOR HEALTHCARE	NURA 1401
INTRO TO P.C.T.	NUPC 1320
PHLEBOTOMY CLINICAL	PLAB 1164
PCT CLINICAL	NUPC 1160
NURSE AID CLINICALS	NURA 1460
<u>NURSE AID SKILLS</u>	<u>NURA 1291</u>

32 SCH ACADEMIC HOURS

**AMARILLO COLLEGE
CERTIFIED NURSE AIDE
AND
PATIENT CARE TECHNICIAN
ADVISORY BOARD MEETING**

FALL 2018

OCTOBER 30, 2018

STRATEGIC PLAN

No Excuses 2020

- Our vision is: 70% Completion by 2020
- Our commitment to every one of our students
- This plan outlines five goals which all focus on student completion

- **COMPLETION**

- **ALIGN DEGREES AND CERTIFICATES with
LABOR MARKET DEMAND**

- **LEARNING**

- **EQUITY**

- **FINANCIAL EFFECTIVENESS**

AC VALUES

CREATING A NO EXCUSES PHILOSOPHY
THROUGH ACTIONS WHICH DISPLAY THE
FOLLOWING VALUES

"WIFFY"

CERTIFIED NURSE AIDE

STATE OF TEXAS REGULATIONS

- Set minimum curriculum
- Minimum number of hours spent on certain topics
- Approved instructors
- At least for clinical settings

STATE OF TEXAS REGULATIONS

- Minimal number of hours
 - 100 total
 - 60 classroom/40 clinical
- Competency evaluation
 - Written exam (70 multiple choice questions)
 - 5 skills
 - Handwashing
 - Measurement skill
 - 3 other random

CERTIFIED NURSE AIDE AT AMARILLO COLLEGE

CONTINUING EDUCATION VS. ACADEMIC

CONTINUING EDUCATION

- Geared toward a shorter course
- Get into the workforce more quickly
- Less expensive
- PROBLEM: financial aid

ACADEMIC NURSE AIDE

•ADVANTAGES:

- PELL eligible
- GRADUATION from a Level I Certificate
- Added hours to improve success rates

ACADEMIC NURSE AIDE

•DISADVANTAGES:

- High school diploma
- Higher expectations (hours in class & clinical)
- TSL testing (do not have to be complete)

LEVEL I CERTIFICATE

- **16 CREDIT HOURS**

- Required minimum number of contact hours to qualify for financial aid

- **RULES ABOUT NUMBER OF HOURS**

- **WECM**

Examples:

- NURA 1307 3 CREDIT HOURS
 - 48 TO 112 CONTACT HOURS

- NURA 1407 4 CREDIT HOURS
 - 64 TO 112 CONTACT HOURS

OUR PAST PROGRAM COMBINED

CE

- INTRO TO PROFESSIONALISM
- LECTURE

- CLINICAL
- SKILLS FOR NACES

ACADEMIC

- PSYT 1313
- NURA 1401 (LECTURE)
- NURA 1407 (INTRO TO BODY SYSTEMS)
 - 176 hours
- NURA 1360 (CLINICAL)
- NURA 1291 (SKILLS FOR NACES)

OUR PROGRAM THIS SEMESTER

- NURA 1407 IS A 12 WEEK ONLINE CLASS
- 112 HOURS IN THE FIRST 8 WEEKS
 - 64 HOURS (REQ.) – 80 HOURS ACTUAL INCLUDES CPR
 - 48 HRS – PROFESSIONALISM

SUCCESS

FALL 2016

- **HEREFORD** ⁵ (1 UNSURE)
- **CANYON HIGH** ¹⁴ STUDENTS (2 DID NOT TEST, 1 UNSURE, 1 FAILED)
- **RANDALL** 9 STUDENTS (2 FAILED) (2 UNSURE)
- **AACAL** ¹¹ STUDENTS (ALL PASSED)

- **WEST CAMPUS - AM STUDENTS** 8 STUDENTS (2 DID NOT TEST)
 - ¹ ACADEMIC STUDENT
- **WEST CAMPUS - PM STUDENTS** 8 STUDENTS (2 DID NOT TEST)
 - ¹ ACADEMIC STUDENT

FALL 2016

- TOTAL OF 55 STUDENTS
- 42 PASSED
- 3 FAILED
- 6 DID NOT TEST
- 4 UNSURE

SPRING 2017

- WEST CAMPUS - AM CLASS -- 8 STUDENTS

- 7 COMPLETED COURSE
- 7 PASSED STATE EXAM

- DUMAS -- 7 STUDENTS

- 6 PASSED
- 1 UNSURE

SUMMER 2017

• HEREFORD 5 STUDENTS

• 4 PASSED

• 1 UNSURE

• WEST CAMPUS - AM CLASS 14 STUDENTS

• 1 DID NOT PASS COURSE

• 2 DID NOT TEST

• 2 UNSURE

• 1 FAILED

SUMMER 2017

- 19 TOTAL STUDENTS
 - 13 PASSED
 - 2 DID NOT TEST
 - 1 FAILED (AEL/DID RETEST)
 - 3 UNKNOWN

FALL 2017

• WEST CAMPUS - AM CLASS – 9 STUDENTS (2 ACADEMIC)

- 1 DID NOT PASS COURSE
- 2 DID NOT TEST
- 6 PASSED

• WEST CAMPUS - PM CLASS – 16 STUDENTS (3 ACADEMIC)

- 4 DID NOT TEST (3 BY CHOICE)
- 12 PASSED

SPRING 2018

- WEST CAMPUS - AM CLASS – 12 STUDENTS (3 ACADEMIC)
 - 3 FAILED CLINICAL
 - 1 DID NOT TEST
 - 8 PASSED
- WEST CAMPUS - PM CLASS - 8 STUDENTS
 - 1 COMPLETED CLINICALS IN THE SUMMER
 - 1 FAILED BUT PASSED ON RETEST
 - 6 PASSED
- WEST CAMPUS - AM II CLASS – 12 STUDENT (4 AEL)
 - 2 DROPPED
 - 1 FAILED CLINICAL (QUIT COMING)
 - 1 HAS NOT TESTED
 - 2 FAILED WRITTEN (AEL)
 - 4 PASSED

FINISHED IN
THE SUMMER

SUMMER 2018

- WEST CAMPUS - AM CLASS -- 16 STUDENTS (2 ACADEMIC)
 - 1 HAS NOT TESTED
 - 2 UNSURE
 - 13 PASSED

FALL 2018

- WEST CAMPUS - PM CLASS
- 16 STUDENTS
 - 8 CE and 8 Academic
 - Lost 1 CE and 1 Academic
 - 14 in clinical
- WEST CAMPUS - AM CLASS
- 7 STUDENTS (ALL CE)

PROPOSED CHANGES

AEI Assistance

Development of bridge course

Redesign of course hours

Incorporation of iBest Model

PATIENT CARE TECHNICIAN

CURRENT PROGRAM

ACADEMIC HOURS

- 16 HOURS OF CNA
- 5 HOURS OF PHLEBOTOMY
- 1 HOUR OF EKG FUNDAMENTALS
- 3 HOURS OF MEDICAL TERMINOLOGY
- 3 HOURS OF ADMINISTRATIVE PROCEDURES
- 3 HOURS OF ACUTE SKILLS
- 1 HOUR OF HOSPITAL CLINICALS

Thank you for supporting our
students in addition to
the CNA & PCT programs
at Amarillo College



Amarillo College



WELCOME

FALL 2016
ADVISORY BOARD
COMMITTEE



ENROLLMENT

Amarillo College currently holds contracts
with these local high schools:

- AACAL
- RANDALL HIGH SCHOOL
- CANYON HIGH SCHOOL

FALL 2015 ENROLLMENT

<u>HIGH SCHOOL</u>	<u># STUDENTS</u>
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AACAL	9
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RANDALL HIGH SCHOOL	9
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CANYON HIGH SCHOOL	7
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FALL 2016 ENROLLMENT

<u>HIGH SCHOOL</u>	<u># STUDENTS</u>
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AACAL	11
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RANDALL HIGH SCHOOL	9
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CANYON HIGH SCHOOL	14
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SPRING 2016 ENROLLMENT

AC West Campus

<u>PROGRAM</u>	<u># ENROLLED</u>	<u>#COMPLETED</u>
CNA AM	13	11 (2 DROPPED)
CNA PM	13	11 (2 FAILED)
CNA AM II	25	12 (6 to Bridge)
EKG	8	7

SUMMER 2016 ENROLLMENT

AC West Campus

<u>PROGRAM</u>	<u># ENROLLED</u>	<u>#COMPLETED</u>
CNA AM	20	20
CNA AM II	12	12
BRIDGE	6	6
EKG	N/A	N/A
PCT	0	N/A

FALL 2016 ENROLLMENT

AC West Campus

<u>PROGRAM</u>	<u># ENROLLED</u>	<u># COMPLETED</u>
CNA AM	9	In progress
CNA PM	9	In progress
EKG	10	8 to Part II
PCT	3	In progress

STUDENT SUCCESS RATES

HIGH SCHOOL STUDENT SUCCESS (CERTIFICATION)

FALL 2015

<u>School</u>	<u># Students</u>	<u># Passed</u>
AACAL	10	9
RANDALL HIGH SCHOOL	9	6
CANYON HIGH SCHOOL	7	6*

*(1 failed skills)

WEST CAMPUS STUDENT SUCCESS (CERTIFICATION)

SPRING 2016

<u>Program</u>	<u># Students</u>	<u># Passed</u>	<u># Not tested</u>
CNA AM	11	9	2
CNA PM (2 not testing)	11	5	4
EKG	7	<u>8</u>	

WEST CAMPUS STUDENT SUCCESS (CERTIFICATION)

SUMMER 2016

<u>Program</u>	<u># Students</u>	<u># Passed</u>	<u># Not tested</u>
CNA AM	20	11	8
CNA AM II (3 not testing)	12	5	4 skills/failed written
BRIDGE	6	5 skills/failed written	1