Level 5. - Student submits grievance directly to the College President.

June 30, 1998

Amarillo College Dr. Joyner PO Box 447 Amarillo, TX 79178



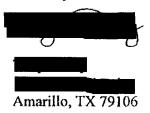


Dear Dr. Joyner:

I enrolled for History of the United States I, for the first summer session. I received two Associate Degrees from Amarillo College in May, 1998. However, I chose to complete the remainder of my basic requirements through Amarillo College before going to Wayland Baptist University. I am familiar with the college and the systems in place.

Working full-time and being a single parent, I realized I could not cover six chapters every week for five weeks. I dropped the class and two days later I received the attached note from Mr. on June 25, 1995. I think the note was completely uncalled for and very unprofessional.

Sincerely,

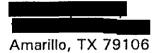


Amarillo College

Established 1929

Resolution - Student greivance is referred to the Dean of Instruction for investigation and follow up.

July 14, 1998



Dear ::

Dr. Joyner passed on to me your letter regarding your unfortunate experience. I agree with you completely that Dr. note was "completely uncalled for and very unprofessional." I regret I cannot rectify that wrong, but please accept my apologies in behalf of Amarillo College.

Since you have two degrees from Amarillo College, I am sure you know that this kind of faculty action is very rare. If you have any other problems at Amarillo College, please do not hesitate to contact me.

Sincerely,

R. E. Byrti
Vice President and
Dean of Instruction

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.co::Jerry Moller.