

AMARILLO COLLEGE

Division of: Allied Health
Department of: Dental Hygiene

Person Responsible: Bill Crawford, Chairman
Person Responsible: Donna Cleere, Program Director

College Year: 2003-2004 Planning and Evaluation Tracking

Purpose Statement: Our mission is to provide quality technical education leading students toward the profession of Dental Hygiene and to enhance the quality of life in our community through the direct provision of dental hygiene services including patient education, disease prevention and therapeutic intervention to patients of all walks in life.

Goal Statements	Assessment Tools/Standards	Results	Use of Results/Revisions
<p>1. To provide the necessary courses of didactic and clinical instruction to prepare the student to successfully complete the National and Regional Dental Hygiene Boards. (Related to Strategic Plan Goals II, III, V and X)</p>	<p>1. Assessment tool: Written National Board success rates and Clinical Regional Board success rates.</p> <p>2. Standard: 85% pass rate on the first attempt and 95% pass rate on the 2nd attempt.</p>	<p>Year 2003 National Board 1st attempt 26 graduates passed on the first attempt. 100% pass rate</p> <p>Year 2003 Clinical Board 1st attempt 26 graduates passed on the first attempt. 100% pass rate</p>	<p>2 Pedo Dexter Manikins and 2 Maxi Sweep S3100 were purchased for use in the fall semester of 2003. Quality technical education can be assured when our students are provided with the necessary and up-to-date equipment needed to achieve clinical competencies and to assure successful outcomes on the board examinations.</p>
<p>2. To provide the community with a valuable resource and access to dental care. (Related to Strategic Plan Goals I, V, VII, IX and X)</p>	<p>1. Assessment tool: Statistical analysis of the relative dollar value of patient encounters and procedures provided through the Dental Hygiene Program.</p> <p>2. Standard: What an average dental office provides annually in relation to dental hygiene services.</p>	<p>Estimates of past year values are compiled each semester.</p>	<p>Results are used to improve and/or modify the dental hygiene curriculum and to advise or educate the community about these services.</p>

<p>3. To provide quality dental hygiene treatment which is patient centered. (Related to Strategic Plan Goals I, V, VII, IX and X)</p>	<ol style="list-style-type: none"> 1. Assessment tool: Patient Satisfaction Surveys. 2. Standard: 85% of the patients treated at the Amarillo College Dental Hygiene Clinic will rate the quality of care as being "satisfactory." 	<p>In order to measure the positive or negative outcome, patient satisfaction surveys are administered on a regular basis.</p>	<p>The evaluation forms have yielded impressive results. The data is used to make improvements when indicated in the dental hygiene clinic and the services offered to patients.</p>
<p>4. To provide the educational basis for the student to secure employment as a dental hygienist in a variety of settings. (Related to Strategic Plan Goals V and X)</p>	<ol style="list-style-type: none"> 1. Assessment tool: Student Exit Survey 2. Standard: 85% of the students who graduate from the Amarillo College Dental Hygiene Program will rate the quality of education they received as being "satisfactory." 	<p>The graduating class of May 2003 survey results exceed the 85% standard of being satisfied with the quality of education received at Amarillo College.</p>	<p>The analysis of the data will be used to monitor and make changes when indicated to improve the Dental Hygiene Program.</p>
<p>5. To encourage active support of and leadership within the professional organizations. (Related to Strategic Plan Goals X and IX)</p>	<ol style="list-style-type: none"> 1. Assessment tool: Alumni Survey 2. Standard: 85% of the students who graduate from the Amarillo College Dental Hygiene Program will rate the quality of education they received as satisfactory after being employed for 1 year or longer. 	<p>Alumni who were surveyed reported being very satisfied with the quality of education received at Amarillo College in the Dental Hygiene Program.</p>	<p>The results will be used to modify and improve the Dental Hygiene Program on an ongoing basis.</p>
<p>6. To seek lifelong learning and improvement. (Related to Strategic Plan Goals VI, VII, and X)</p>	<ol style="list-style-type: none"> 1. Assessment tool: Continuing Education Courses available to faculty, students, staff and licensed dentists and dental hygienists in the community. 2. Standard: 85% of the licensed dental hygienists in the community will respond favorably to the continuing education courses offered in the Amarillo community specific to dentistry. 	<p>Alumni who were surveyed reported being satisfied with the continuing education courses offered specific to dentistry.</p>	<p>The results will be used to monitor and maintain a proactive approach for continuing education courses offered in the Amarillo area specific to dentistry. Graduates who become active and are participants and leaders within professional organizations are more likely to become involved in alumni activities and further support the institution through the years.</p>