



Planning and Evaluation Tracking

College Year: 2007-2008
 Division of: Business Affairs Person Responsible: Terry Berg
 Department of: Physical Plant Person Responsible: Bruce Cotgreave

Purpose Statement: To provide a pleasant and safe learning and working environment for students, faculty, staff and community. Provide services to ensure that facilities, grounds, and equipment are functional, clean, comfortable, accessible and well maintained.

Goal Statements	Objectives/Outcomes (including assessment tools and standards)	Results	Use of Results (including improvements and revisions)
1. Provide well maintained facilities.	1. After receiving Planned Maintenance (PM) work orders, Maintenance personnel will perform PM work order completion at a rate of 90% or greater, based on the results tabulated in the Work Order Summary report.	1. Timeframe: September 1, 2006 – August 31, 2007 Fiscal Year '07 - Planned Maintenance work orders: Opened 2202 Closed 2156 Completion rate = 98%	1. This data will be monitored for one more year to verify consistent performance. Timeframe: 2006 – 2007 Completion Rate = 98% Historical data demonstrates performance as follows: 2005-2006 Completion rate 93% 2004-2005 Completion rate 89% 2003-2004 Completion rate 89% 2002-2003 Completion rate 99%