



Planning and Evaluation Tracking

College Year: 2008-2009

Division of: Business Affairs

Person Responsible: Terry Berg

Department of: Physical Plant

Person Responsible: Bruce Cotgreave

Purpose Statement: To provide a pleasant and safe learning and working environment for students, faculty, staff and community. Provide services to ensure that facilities, grounds, and equipment are functional, clean, comfortable, accessible and well maintained.

Goal Statements	Objectives/Outcomes (including assessment tools and standards)	Results	Use of Results (including improvements and revisions)
1. Provide AC with furniture and equipment moves. 2. Provide AC with heating/cooling that is pleasant and comfortable.	1. Conduct a survey throughout AC, with the overall goal of a mean score of 4, or better, with the statement in the survey question #10. "The Custodial staff moves office furniture and equipment as scheduled and without damage." 2. Conduct a survey throughout AC, with the overall goal of a mean score of 4, or better, with the statement in the survey question #19. "Overall, the heating and cooling of facilities provides a pleasant and comfortable environment.	1. Fiscal Year '07-08 Survey – Desired result of a mean score of 4, or better, on a scale of 1 to 5. Results reveal a score of 3.95 277 people completed the survey 2. Fiscal Year '07-08 Survey- Desired result of a mean score of 4, or better, on a scale of 1 to 5. Results reveal a score of 3.82 277 people completed the survey	1. After review of survey results, the score of 3.95 was unsatisfactory. Follow-up will be done with work group Supervisors to identify the expectations and review the survey results. The survey will be redone and outcomes updated for the 2009-2010 cycle to achieve improvement. 2. Data will be reviewed with appropriate personnel and make improvements to the following: <ul style="list-style-type: none">complete study on chilled water loopmake improvements at chiller plantupgrade Johnson Controls system