

# INSTRUCTOR RECERTIFICATION: Verbal Defense & Influence

Amarillo, TX

May 21-22, 2012

Class Tuition: \$495

Presented by

**Verbal**  
*Defense & Influence*

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## Registration:

<https://publicsafety.corporatetraining.nwtc.edu/courses>  
or Contact NWTC:  
[publicsafety.corporatetraining@nwtc.edu](mailto:publicsafety.corporatetraining@nwtc.edu)  
Direct: (920) 498-7174

## Class Information:

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E-mail: [gklugiewicz@vistelar.com](mailto:gklugiewicz@vistelar.com)  
[www.verbaldefenseandinfluence.com](http://www.verbaldefenseandinfluence.com)

## Local Contact:

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Criminal Justice Department  
Amarillo College  
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The new Verbal Defense & Influence curriculum is the result of refinements made and tested in the field over the last several years.

While the program remains aligned with the Tactical Communications / Verbal Judo teachings of the late Dr. George Thompson, the updated curriculum includes major changes that mandate this re-certification requirement.

Recertifying at their earliest convenience will enable instructors to begin using the new curriculum and training methodology.

This class will introduce the participants to Interactive Performance-Based Instructional Techniques that assist in creating the best instructors by using the best course material combined with the latest technology and instructional strategies.

### Course Topics

- Utilizing the 5 universal truths of human interaction
- Making ethical interventions before bad things happen
- Managing verbal abuse with new word blocks
- Powerful persuasion tactics built on street-tested experience
- Structuring positive youth interactions
- Engaging the adult learner
- Applications for strengthening professional and personal relationships
- Creating a respectful work environment

### Recertification Procedures

For a full schedule of Verbal Defense & Influence Instructor Recertification programs throughout the U.S. during 2012 please check our training calendar at [www.verbaldefenseandinfluence.com/training-calendar](http://www.verbaldefenseandinfluence.com/training-calendar).

### Additional Information

The price of the course includes two full days of instruction, courseware, workbook, 1 year free membership to our online community and certificate of Instructor Recertification.

**\* IMPORTANT:** Due to major curriculum updates, all Tactical Communications Instructors (Verbal Judo / Verbal Defense & Influence) who have not been recertified within the past two (2) years MUST BE recertified by December 31, 2012!

**Vistelar**  
G R O U P

The Vistelar Group is a global speaking and training organization that brings together the very best experts in their given field – with a focus on the fundamentals of human interaction and their real-world application.  
[Vistelar.com](http://Vistelar.com)

## Course Location:

Amarillo College  
West Campus, Building C, Room 125  
6222 W. 9th Avenue  
Amarillo, TX 79106

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