# AC Student Survey 2012 Top 10 Student Needs

VERSION 1.0 FEBRUARY 1, 2012



### STUDENT SUCCESS PROFILE

**BARRIERS TO STUDENT SUCCESS** 

### STUDENT SUCCESS PROFILE

	What are your main reasons for reenrolling at Amarillo College?
ΉΑ	AT IS YOUR LONG-TERM PROFESSIONAL GOAL? (1-2 sentences only)
	R SUCCESS IN THE CLASSROOM
	When reflecting on your experiences here at Amarillo College, what are the top 5 reasons for your classroom success?
١	R STRUGGLE IN THE CLASSROOM  When reflecting on your experiences here at Amarillo College, what are the top 5 reasons for your classroom struggle/failures?
	RILLO COLLEGE EFFECTIVENESS
VIA	

Newsongardones	What are your top 5 most positive experiences with Amarillo College?
2	
3	
4	
5	
AM	IARILLO COLLEGE INEFFECTIVENESS
	What are your top 5 most negative experiences with Amarillo College?
1	
2	
3	
4	
5	
AM	IARILLO COLLEGE IMAGE
	When you think "Amarillo College," what words would you use to describe this college?
1	
2	
3	
4	
5	
НО	W MAY WE HELP YOU SUCCEED?
	If you had all the power to make anything better, what would you change to improve our college?







## First Steps to resources

### 1. Shelter/Affordable Housing

Faith City Mission (Lighthouse)

(806) 376-5348

401 SE 2nd

Temporary shelter for families. This is usually a two week stay unless working towards definite goals Intakes M-F 1-5. If married, must provide marriage license. Picture ID, Social Security card, and NCIC from police dept (free from police dept) for every adult. Social Security card and birth certificate for every child. Single Male-373-6402

Sunshine Cottage

(806)372-3985

Housing for single Mothers in possession of their children who have the desire and determination to attain a college degree. To apply: must call, write an autobiography explaining past and future aspirations, and must be homeless or very low income.

Panhandle Community Services – Families in Training (HUD)

(806) 342-6111

1309 SW 8th Avenue

Rental assistance for full time students (married or single) with children. Must be enrolled at AC and have class schedule. Call to have application mailed to you.

Amarillo Garden Apartments

(806) 373-1074

1223 S. Roberts

No full time student household unless meet one of: married, filing joint tax return; not someone else's tax dependent (filing own return); are receiving TANF; involved in job training program; single parent with dependent children; formerly in foster care.

Accept apps on Tuesday, Wednesday and Thursday. With application, certified birth certificate and social security cards for everyone in household, picture ID for everyone 18+, proof of income

Spring Terrace Apartments

(806) 374-7522

2600 S. Spring St

Contact by phone. Take applications on the 14th and 15th of every month but may vary by day of the week.

Provide photo ID. Need birth certificates and social security cards of everyone in the household.

No full time student household unless meet one of: married, filing joint tax return; not someone else's tax dependent (filing own return); are receiving TANF; involved in job training program; single parent with dependent children; formerly in foster care

Win Lin Village

(806) 353-0354

5700 Wabash

Contact by phone. Take applications on the 14th and 15th of every month but may vary by day of the week.

Provide photo ID. Need birth certificates and social security cards of everyone in the household.

No full time student household unless meet one of: married, filing joint tax return; not someone else's tax dependent (filing own return); are receiving TANF; involved in job training program; single parent with dependent children; formerly in foster care

#### Utilities

Panhandle Community Services

(806) 372-2531 (option 1)

1309 SW 8th Avenue

M-TH 6:30-11 AM, 1-3 PM. New applications processing stops at 10:30 and 2. Paperwork available during all operating hours. Bring proof of all income for the last 30 days for everyone 18+ in home. If any elderly or disabled, updated SS award letter, the most current gas and electric bills (both if house has) and SSN for everyone living in home.

### Transportation

Amarillo City Transit

(806)378-3095

For a list of routes and schedules as well as fare and other information, go to <a href="http://www.amarillo.gov/?page\_id=1001">http://www.amarillo.gov/?page\_id=1001</a> Special Transportation for mobility impaired: (806)378-3095

Adult Student Programs

(806)371-5449

Nancy Brent/Angie Alvarez-(Washington Street Campus), Sherie Clifton (West Campus) Fill out application (http://www.actx.edu/asp/files/filecabinet/folder2/adultstudent.pdf)

For the most recently updated information and resources, go to www.actx.edu/resources

Last Updated: January 9, 2012

Food

Bethesda-Trinity Fellowship Outreach

(806)381-0361

1101 Fritch Highway

Contact: Rebecca Ramos

Must have valid picture ID, may receive every other week, must pick up at above address Distribution: Wednesdays 9:00 - 9:45 am – arrive, 9:45 -10:15 am - Chapel Service (mandatory),

10:15 am - Clients go to warehouse and fill shopping cart with groceries

Washington Fellowship Family Service Center

(806)352-1307

4002 S. Washington St. Contact: Mindy Briggs Food and Clothing only Must pick up at service center

Distribution times: Mon 6:00-7:30 pm, Tue/Thur 5:00-6:30 pm, Sat 9:00-10:30 am

No appointment necessary. Must have photo ID for head of household and Social Security# or other ID for each family member.

5. Clothing, Shoes, and Coats

Mission Amarillo (Shoes)

(806)371-5108

Amarillo College-Call Lulu Cowan for appointment.

Eveline Rivers (Coats)

(806)372-3985

314 S. Jefferson

Christmas Project-provides coats and presents for low to moderate income. If children are school age apply through their school. If children are not in school, call above number.

Phone available 24/7- if no answer, leave message and they will return call ASAP.

6. Childcare

Workforce Solutions, Panhandle Child Care Services

(806) 372-2836

1206 SW 7th Avenue www.wspanhandle.com

Reduced rates for child care: must be working. See website for information to apply.

7. Substance Abuse

Emergency intervention and referral Amarillo College-Jason Norman (806)371-5456

8. Medical/Dental/ Vision

WTAMU Health Partners Clinic

(806)355-5721

4400 S Washington St Suite 107

Must call for appointment-no walk-ins. Accept most private insurance, Medicaid and Medicare. Do NOT have bacterial meningitis shot.

Catholic Family Services-Vision

(806) 376-4571

200 South Tyler Street

Mon-Fri 8-5

Eye exam and free eyeglasses.

Fill out application (pick up at office or online). Adults only. Submit proof of address (rental agreement, utility bill), proof they're student or proof of income, and social security card. Household monthly income under \$1000/month to qualify. Help one time every 3 years. <a href="http://www.cfsama.com/eye-care.php">http://www.cfsama.com/eye-care.php</a>

Care Today Clinic (Primary Care/Urgent Care Clinic)

34th & Bell 3440 Bell Ste 122

8-8 Mon-Sat

(806) 379-9225

I-40 & Grand 3300 I-40 East Ste 400

8-5 Mon-Fri

(806)379-8552

Walk-in, no insurance=\$75 fee, payment plans available. Medicare provider, Medicaid not accepted, private insurance accepted. Longer term program available. In- house labs and x-ray.

Call for appointment (to be given priority) but walk-ins are accepted-average visit time under 1 hour. Do NOT have bacterial meningitis shot.

9. Counseling

Emergency intervention and referral Amarillo College-Jason Norman (806)371-5456

10. Legal

Legal Aid of Northwest Texas

(806)373-6808

203 West 8th. Ste. 600

Call for appointments on Thursday morning starting at 9 AM. Must meet income qualifications. Help with everything but criminal, traffic tickets, or suing anyone. Attorney Hotline 1-888-529-5277 M-F 9-4 (closed 12 to 1)

For the most recently updated information and resources, go to www.actx.edu/resources

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