## GALLUP



# Engaging Conversation Starters Q05. My supervisor, or someone at work, seems to care about me as a person.

The most effective managers make each person feel valued, respected and genuinely cared about as a person.

#### **Quick Connect Conversation**

A Quick Connect is a one- to 10-minute conversation to stay connected with employees and their short-term work.

Questions to Ask	Sharpen Your Approach
<ul> <li>How is your current project going?</li> <li>How do you like to receive support in your work?</li> <li>How can be most helpful to you? What can be to support you and your work?</li> </ul>	Listen for one or two specific ways you can support your team members.
<ul> <li>How can I be most helpful to you? What can I do to support you and your work?</li> </ul>	

### **Team Check-In Conversation**

A team Check-In is a 10- to 30-minute conversation to discuss team successes and current needs while still keeping a focus on the team's future work.

Questions to Ask	Sharpen Your Approach
<ul> <li>In the past month, who on our team has contributed to your or the team's success?</li> <li>Who has recently gone out of their way to help or support you?</li> </ul>	Confirm and validate team members' strengths, values and contributions.
<ul> <li>What could we do to let one another know that we care about our contributions and accomplishments?</li> </ul>	
<ul> <li>How do you like to receive support in your work?</li> </ul>	
<ul> <li>Are there things we could start doing to better support one another?</li> </ul>	

#### **Individual Developmental Conversation**

Developmental conversations are typically 10 to 30 minutes. They help assess and identify employees' engagement needs.

Questions to Ask	Sharpen Your Approach
<ul> <li>What makes you feel like a valued member of this team? What is your unique contribution to the team?</li> <li>Who cares most about your success?</li> <li>How do you show your team members that you respect and care about them?</li> <li>What could we each do to more effectively set up our team members for success?</li> <li>In the past month, have you told a colleague how and why you value their contributions?</li> </ul>	Listen for ways to reinforce this team member's strengths and their value to the team. Find ways to create opportunities for this person to connect better with others.