Disability Services Satisfaction Survey 2012

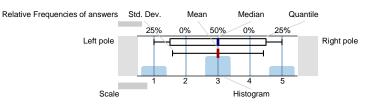


No. of responses = 54

Survey Results

Legend

Question text

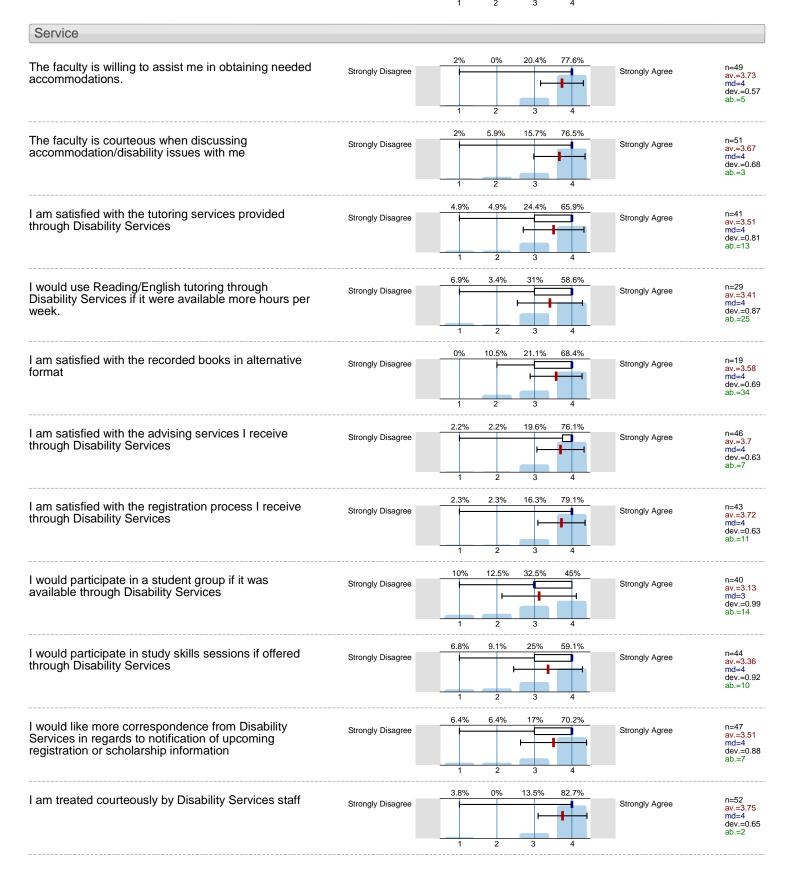


n=No. of responses av.=Mean md=Median dev.=Std. Dev. ab.=Abstention

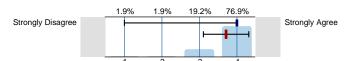
Access

Indicate the campus on which you spend the majority of your time. n=50 Polk Street Campus 0% East Campus 2% Washington St. Campus 90% West Campus 8% 28.6% 0% 17.1% 54.3% I am satisfied with access to the elevators on AC's n=35 av.=3.37 md=4 dev.=0.77 Strongly Disagree Strongly Agree campuses ab.=19 2 3 4 7.1% 4.8% 19% 69% n=42 av.=3.5 md=4 dev.=0.89 ab.=12 I am satisfied with access to the restrooms on AC's Strongly Disagree Strongly Agree campuses n=41 av.=2.76 md=3 dev.=1.24 ab.=13 I am satisfied with access to parking on AC's Strongly Disagree Strongly Agree campuses 2.4% 4.8% 19% 73.8% n=42 av.=3.64 md=4 dev.=0.69 ab.=11 I am satisfied with access to the outside doors on Strongly Disagree Strongly Agree AC's campuses 2.3% 2.3% 23.3% 72.1% I am satisfied with access to the inside doors on AC's n=43 av.=3.65 md=4 dev.=0.65 ab.=11 Strongly Disagree Strongly Agree campuses 0% 76.9% 0% 23.1% I am satisfied with the ramp access on AC's n=26 Strongly Disagree Strongly Agree n=26 av.=3.77 md=4 dev.=0.43 campuses ab.=28

n=38 av.=3.61 md=4 dev.=0.64 ab.=16



I feel more comfortable discussing my disability and am aware of how to ask for assistance after working with Disability Services personnel



n=52 av.=3.71 md=4 dev.=0.61 ab.=2

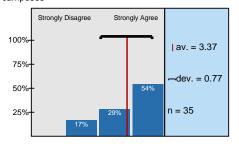
My overall satisfaction with Disability Services is



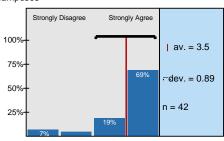
n=54 av.=3.8 md=4 dev.=0.53

Histogram for scaled questions

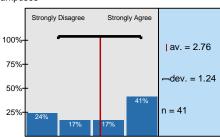
I am satisfied with access to the elevators on AC's campuses



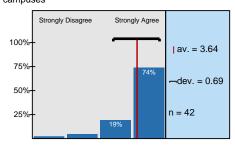
I am satisfied with access to the restrooms on AC's campuses



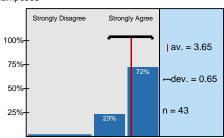
I am satisfied with access to parking on AC's campuses



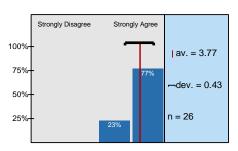
I am satisfied with access to the outside doors on AC's campuses



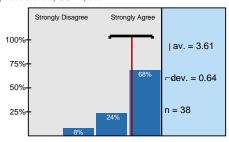
I am satisfied with access to the inside doors on AC's campuses



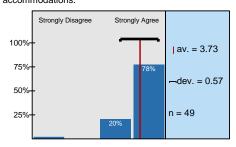
I am satisfied with the ramp access on AC's campuses



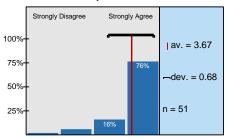
Classrooms have all the equipment I need -i.e. padded chair, CCTV, etc.



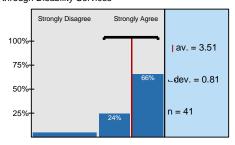
The faculty is willing to assist me in obtaining needed accommodations.



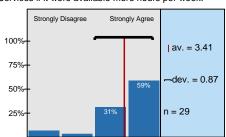
The faculty is courteous when discussing accommodation/disability issues with me



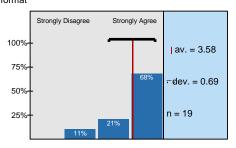
I am satisfied with the tutoring services provided through Disability Services



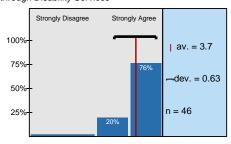
I would use Reading/English tutoring through Disability Services if it were available more hours per week.



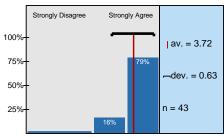
I am satisfied with the recorded books in alternative format



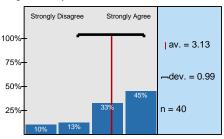
I am satisfied with the advising services I receive through Disability Services



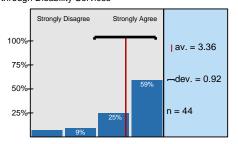
I am satisfied with the registration process I receive through Disability Services



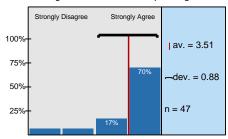
I would participate in a student group if it was available through Disability Services



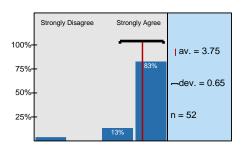
I would participate in study skills sessions if offered through Disability Services



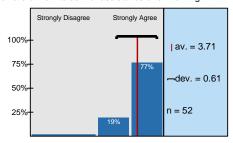
I would like more correspondence from Disability Services in regards to notification of upcoming



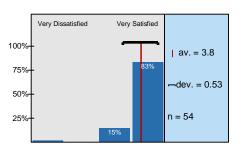
I am treated courteously by Disability Services staff



I feel more comfortable discussing my disability and am aware of how to ask for assistance after working with

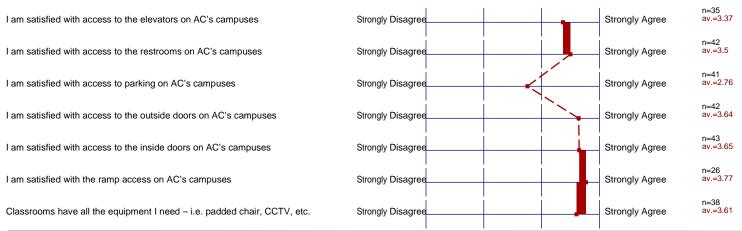


My overall satisfaction with Disability Services is



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Access



Service

