

# Services and Support Programs for Military Service Members and Veterans at Postsecondary Institutions, 2012–13

First Look



## Services and Support Programs for Military Service Members and Veterans at Postsecondary Institutions, 2012–13

First Look

#### **FEBRUARY 2014**

Barbara Queen Laurie Lewis Westat

John Ralph
Program Director
National Center for Education Statistics





#### U.S. Department of Education

Arne Duncan Secretary

#### **Institute of Education Sciences**

John Q. Easton Director

#### **National Center for Education Statistics**

John Q. Easton Acting Commissioner

The National Center for Education Statistics (NCES) is the primary federal entity for collecting, analyzing, and reporting data related to education in the United States and other nations. It fulfills a congressional mandate to collect, collate, analyze, and report full and complete statistics on the condition of education in the United States; conduct and publish reports and specialized analyses of the meaning and significance of such statistics; assist state and local education agencies in improving their statistical systems; and review and report on education activities in foreign countries.

NCES activities are designed to address high-priority education data needs; provide consistent, reliable, complete, and accurate indicators of education status and trends; and report timely, useful, and high-quality data to the U.S. Department of Education, the Congress, the states, other education policymakers, practitioners, data users, and the general public. Unless specifically noted, all information contained herein is in the public domain.

We strive to make our products available in a variety of formats and in language that is appropriate to a variety of audiences. You, as our customer, are the best judge of our success in communicating information effectively. If you have any comments or suggestions about this or any other NCES product or report, we would like to hear from you. Please direct your comments to

NCES, IES, U.S. Department of Education 1990 K Street NW Washington, DC 20006-5651

February 2014

The NCES Home Page address is <a href="http://nces.ed.gov">http://nces.ed.gov</a>. The NCES Publications and Products address is <a href="http://nces.ed.gov/pubsearch">http://nces.ed.gov/pubsearch</a>.

This publication is only available online. To download, view, and print the report as a PDF file, go to the NCES Publications and Products address shown above.

This report was prepared in part under Contract No. ED-04-CO-0059/0025 with Westat. Mention of trade names, commercial products, or organizations does not imply endorsement by the U.S. Government.

#### **Suggested Citation**

Queen, B., and Lewis, L. (2014). Services and Support Programs for Military Service Members and Veterans at Postsecondary Institutions, 2012–13 (NCES 2014-017). U.S. Department of Education. Washington, DC: National Center for Education Statistics. Retrieved [date] from <a href="http://nces.ed.gov/pubsearch">http://nces.ed.gov/pubsearch</a>.

#### **Content Contact**

John Ralph (202) 502-7441 john.ralph@ed.gov

#### Acknowledgments

The authors would like to recognize the respondents from postsecondary institutions who provided data on services and support programs for military service members and veterans upon which the report is based.

#### Contents

	Page
Acknowledgments	iii
List of Tables	v
Introduction	1
Selected Findings	2
Tables	4
References	20
Appendix A: Standard Error Tables	A-1
Appendix B: Technical Notes	B-1
Appendix C: Questionnaire	C-1

#### **List of Tables**

Table		Page
1.	<b>Institutions and Student Identification:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members, veterans, or dependents of military service members and veterans during the 12-month 2012–13 academic year, and among those institutions, the percent that identified students who are military service members and veterans in various ways, by institutional characteristics	5
2.	<b>Social Supports:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions that have a dedicated social space for gathering reserved specifically for military service members and veterans, and the percent of institutions that have a student military or veteran organization for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13	6
3.	Customized Information and Contact: Percent of 2-year and 4-year degree-granting postsecondary institutions providing customized information to individual military service members and veterans about both the military and nonmilitary financial education benefits available to them, and the percent of institutions that have a staff member or office designated as the point of contact for military service members and veterans seeking information on the programs and services available to them, by institutional characteristics: Academic year 2012–13	7
4.	<b>Courses and Credit:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions offering any courses (or sections of courses) specifically for military service members and veterans, and the percent of institutions awarding academic credit to students for military training received during active-duty service, by institutional characteristics: Academic year 2012–13	8
5.	<b>Customized Admissions Events and Student Orientation:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions providing admissions events or special admissions information sessions customized for prospective students who are military service members or veterans, and the percent of institutions that customize their student orientation program for military service members or veterans, by institutional characteristics: Academic year 2012–13	9
6.	Mentoring Programs and Group Counseling: Percent of 2-year and 4-year degree-granting postsecondary institutions that have various mentoring programs or group counseling specifically for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13	10
7.	<b>Customized Support Services:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions offering customized or additional support services specifically for military service members or veterans, by support service and institutional characteristics: Academic year 2012–13	11

Table		P
8.	<b>Off-Campus Health Services:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions providing information about or referrals for off-campus health-related services for military service members or veterans, by type of service and institutional characteristics: Academic year 2012–13	
9.	<b>Staff Training:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions offering training for faculty or staff in certain areas, and whether the training is mandatory, by area of training and institutional characteristics:  Academic year 2012–13	
10.	<b>Communication Methods:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions providing information to current or prospective students about the programs and services available to military service members or veterans, by method of communication and institutional characteristics: Academic year 2012–13	
11.	<b>Events for Prospective Students:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions providing information to prospective students about the programs and services available to military service members or veterans, by type of event and institutional characteristics: Academic year 2012–13	
12.	VA Tutorial Assistance and Work-Study: Percent of 2-year and 4-year degree-granting postsecondary institutions that have helped students apply for tutorial assistance using Veterans Affairs (VA) education benefits, and percent of institutions that offer VA work-study opportunities, by institutional characteristics: Academic year 2012–13	
13.	<b>Policy on In-State Tuition:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions that have a policy for charging veterans in-state tuition rates, by policy and institutional characteristics: Academic year 2012–13	
14.	<b>Enrollment:</b> Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, or dependents of military service members and veterans during the fall of 2012, number of those students enrolled at the undergraduate level and at the graduate level, and the percent of those institutions indicating that various types of students are included in the enrollment counts, by institutional characteristics	
15.	Enrollment of Dependents: Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, and dependents of military service members and veterans during fall of 2012 indicating that they tracked enrollments separately for dependents of military service members and veterans, the number of dependents enrolled at the undergraduate and graduate level who received military or veteran's financial education benefits in fall 2012, and the percent of those institutions indicating that various types of dependents of military service members and veterans who received military or veteran's financial education benefits are included in the enrollment counts, by institutional characteristics	

Appe	Appendix A Table Programme		
1a.	<b>Institutions and Student Identification:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members, veterans, or dependents of military service members and veterans during the 12-month 2012–13 academic year, and among those institutions, standard errors for the percent that identified students who are military service members and veterans in various ways, by institutional characteristics	A-2	
2a.	<b>Social Supports:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have a dedicated social space for gathering reserved specifically for military service members and veterans, and standard errors for the percent of institutions that have a student military or veteran organization for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13	A-3	
3a.	Customized Information and Contact: Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing customized information to individual military service members and veterans about both the military and nonmilitary financial education benefits available to them, and standard errors for the percent of institutions that have a staff member or office designated as the point of contact for military service members and veterans seeking information on the programs and services available to them, by institutional characteristics: Academic year 2012–13	A-4	
4a.	<b>Courses and Credit:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering any courses (or sections of courses) specifically for military service members and veterans, and standard errors for the percent of institutions awarding academic credit to students for military training received during active-duty service, by institutional characteristics: Academic year 2012–13	A-5	
5a.	Customized Admissions Events and Student Orientation: Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing admissions events or special admissions information sessions customized for prospective students who are military service members or veterans, and standard errors for the percent of institutions that customize their student orientation program for military service members or veterans, by institutional characteristics: Academic year 2012–13	A-6	
6a.	Mentoring Programs and Group Counseling: Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have various mentoring programs or group counseling specifically for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13	A-7	
7a.	<b>Customized Support Services:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering customized or additional support services specifically for military service members or veterans, by support service and institutional characteristics: Academic year 2012–13	A -8	

Appe	ndix A Table	Page
8a.	<b>Off-Campus Health Services:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information about or referrals for off-campus health-related services for military service members or veterans, by type of service and institutional characteristics: Academic year 2012–13	A-9
9a.	<b>Staff Training:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering training for faculty or staff in certain areas, and whether the training is mandatory, by area of training and institutional characteristics: Academic year 2012–13	A-10
10a.	<b>Communication Methods:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information to current or prospective students about the programs and services available to military service members or veterans, by method of communication and institutional characteristics: Academic year 2012–13	A-11
11a.	<b>Events for Prospective Students:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information to prospective students about the programs and services available to military service members or veterans, by type of event and institutional characteristics: Academic year 2012–13	A-12
12a.	VA Tutorial Assistance and Work-Study: Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have helped students apply for tutorial assistance using Veterans Affairs (VA) education benefits, and standard errors for the percent of institutions that offer VA work-study opportunities, by institutional characteristics: Academic year 2012–13	A-13
13a.	<b>Policy on In-State Tuition:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have a policy for charging veterans in-state tuition rates, by policy and institutional characteristics: Academic year 2012–13	A-14
14a.	<b>Enrollment:</b> Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, or dependents of military service members and veterans during the fall of 2012, standard errors for the number of those students enrolled at the undergraduate level and at the graduate level, and standard errors for the percent of those institutions indicating that various types of students are included in the enrollment counts, by institutional characteristics	A-15

Appe	ndix A Table	Page
15a.	Enrollment of Dependents: Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, and dependents of military service members and veterans during fall of 2012 indicating that they tracked enrollments separately for dependents of military service members and veterans, standard errors for the number of dependents enrolled at the undergraduate and graduate level who received military or veteran's financial education benefits in fall 2012, and standard errors for the percent of those institutions indicating that various types of dependents of military service members and veterans who received military or veteran's financial education benefits are included in the enrollment counts, by institutional	. 16
	characteristics	A-16
Appe	ndix B Table	
B-1	Number and percentage distribution of responding degree-granting postsecondary institutions in the study, and estimated number and percentage distribution in the nation, by institutional characteristics: Academic year 2012–13	B-3

#### Introduction

This report provides descriptive national data on the prevalence and characteristics of services and support programs for military service members and veterans at postsecondary institutions in the United States. This survey provides the first nationally representative data on this topic. The data presented in this First Look were collected for the 12-month 2012–13 academic year (except where specified for fall of 2012) from postsecondary institutions on the services and programs offered to all military service members and veterans enrolled for credit, as well as dependents receiving military or veteran's financial education benefits. Respondents were provided the following definitions of these terms in the instructions section of the survey:

- **Military service members and veterans** refers to active-duty service members, reservists, members of the National Guard, and veterans.
- Report about services and programs offered to **all** military service members and veterans enrolled for credit at your institution. Include those who receive military or veteran's financial education benefits and those who do not receive financial education benefits but self-identify to the institution in another way.
- Include **dependents** of military service members and veterans who are receiving military or veteran's financial education benefits.

The survey covered customized support services such as academic support/tutoring, career planning/services, and mental health counseling; availability of mentoring programs; customization of admissions and orientation activities; availability of Veterans Affairs (VA) work-study opportunities; and tutorial assistance using VA educational benefits. Other topics included institutions' policies for charging veterans in-state tuition, course offerings specifically for military service members and veterans, and availability of training for postsecondary staff members on issues specific to veterans and service members. The survey also collected information about the number and type of students enrolled, and the number and type of dependents enrolled who received military or veteran's financial education benefits.

NCES, part of the Institute of Education Sciences, conducted this survey in summer 2013 using the Postsecondary Education Quick Information System (PEQIS). PEQIS is a survey system designed to collect small amounts of issue-oriented data from a nationally representative sample of institutions with minimal burden on respondents and within a relatively short period of time. Questionnaires were mailed to approximately 1,650 public and private Title IV eligible, degree-granting postsecondary institutions in the 50 states and the District of Columbia. The cover letter indicated that the survey was designed to be completed by the person(s) most knowledgeable about services and support programs for military service members and veterans at the institution. Respondents were offered the option of completing the survey via the Web. The unweighted survey response rate was 93 percent and the weighted response rate using the initial base weights was 90 percent. The survey weights were adjusted for questionnaire nonresponse and the data were then weighted to yield national estimates that represent all 2-year and 4-year Title IV eligible degree-granting postsecondary institutions in the United States. Tables of standard error estimates are provided in appendix A. Detailed information about the survey methodology is provided in appendix B, and the questionnaire can be found in appendix C.

Because the purpose of this report is to introduce new NCES data from this survey through the presentation of tables containing descriptive information, only selected findings are presented. These findings have been chosen to demonstrate the range of information available from the PEQIS military services and support programs study rather than to discuss all of the data collected; they are not meant to emphasize any particular issue. The findings are based on self-reported data from postsecondary institutions.

\_

<sup>&</sup>lt;sup>1</sup> Institutions participating in Title IV federal student financial aid programs (such as Pell grants or Stafford loans) are accredited by an agency or organization recognized by the U.S. Department of Education, have a program of more than 300 clock hours or 8 credit hours, have been in business for at least 2 years, and have a signed Program Participation Agreement with the Office of Postsecondary Education (OPE), U.S. Department of Education. Degree-granting institutions are those that offer an associate's, bachelor's, master's, doctor's, or first-professional degree (Knapp et al. 2001).

#### **Selected Findings**

This section presents selected findings on services and support programs for military service members and veterans at 2-year and 4-year Title IV eligible degree-granting postsecondary institutions for the 12-month 2012–13 academic year.

- Ninety-six percent of all institutions reported enrolling military service members, veterans or dependents of military service members or veterans (table 1). Eighty-nine percent of these institutions reported identifying students who are military service members and veterans by receipt of state or federal military and veterans education benefits, 74 percent of institutions reported identifying these students using questions on the admissions application, and 59 percent of institutions reported that students self-identified to the institution in some way other than the admissions application.
- Among institutions that enrolled military service members, veterans, or dependents, 19 percent reported having a dedicated social space for gathering reserved specifically for military service members and veterans, and 36 percent reported having a student military or veteran organization for students who are military service members or veterans (table 2).
- Among institutions that enrolled military service members, veterans, or dependents, 79 percent reported providing customized information to individual military service members and veterans about both the military and nonmilitary financial education benefits available to them, and 82 percent reported having a designated point of contact (staff member or office) for military service members and veterans (table 3).
- Eight percent of institutions that enrolled military service members, veterans, or dependents offered courses (or sections of courses) specifically for military service members and veterans (table 4). Seventy-six percent of institutions awarded academic credit to students for military training received during active-duty service.
- Twenty-eight percent of institutions that enrolled military service members, veterans, or dependents reported providing admissions events or special admissions information sessions customized for prospective students who are military service members or veterans, and 21 percent reported customizing their student orientation program for military service members and veterans (table 5).
- Fourteen percent of institutions that enrolled military service members, veterans, or dependents reported having a formal mentoring or advising program in which faculty or staff who are current or former members of the military mentor students, 12 percent reported having a veteran-to-veteran peer mentoring program, and 11 percent reported offering group counseling specifically for students who are military service members and veterans (table 6).
- Institutions that enrolled military service members, veterans, or dependents reported that the following customized or additional support services were offered specifically for military service members and veterans: financial aid counseling (44 percent), academic advising (27 percent), career planning/services (24 percent), mental health counseling (22 percent), assistance finding non-work-study employment (19 percent), academic support/tutoring (17 percent), other support services (15 percent), <sup>5</sup> and study skills workshops (12 percent) (table 7).
- Forty-nine percent of institutions provided information about or referrals for off-campus medical/health services for military service members or veterans, and 55 percent provided information about or referrals for off-campus counseling or mental health services (table 8).

<sup>&</sup>lt;sup>2</sup> Institutions were instructed to include dependents of military service members and veterans who were receiving military or veteran's financial education benefits when responding to this survey.

Examples of student self-identification other than the admissions application include walk-ins and phone calls to a veterans office on campus.

<sup>&</sup>lt;sup>4</sup> Institutions were instructed not to include military science or ROTC courses.

<sup>&</sup>lt;sup>5</sup> Examples of other support services include disability support services and VetSuccess programs.

- Institutions that enrolled military service members, veterans, or dependents reported offering training for faculty or staff in mental health issues associated with military service (21 percent), physical health issues resulting from military service (14 percent), and student transition from military life to civilian life (21 percent) (table 9).
- Eighty percent of institutions enrolling military service members, veterans, or dependents reported providing information to current or prospective students about the programs and services available to military service members and veterans by website (table 10). Other methods of communication included e-mail (70 percent), brochures (64 percent), bulletin boards (51 percent), mail (45 percent), and social media (41 percent).
- Sixty-three percent of institutions that enrolled military service members, veterans, or dependents provided information to prospective students about the programs and services available to military service members and veterans at college admissions fairs, and 32 percent provided information at information fairs/events held on military bases (table 11).
- Thirty-four percent of institutions enrolling military service members, veterans, or dependents reported helping students apply for tutorial assistance using VA education benefits, and 40 percent reported offering VA work-study opportunities (table 12).
- Among institutions that enrolled military service members, veterans, or dependents and that have in-state tuition, 52 percent reported that veterans who currently reside in the state receive in-state tuition rates regardless of length of residency, 76 percent reported that veterans who previously resided in the state and were stationed elsewhere receive in-state tuition rates immediately upon return to the state, and 96 percent reported that veterans who maintained the state as their home of record during active-duty service receive in-state tuition rates (table 13).
- Ninety-nine percent of institutions that enrolled military service members, veterans, or dependents during the 12-month 2012-13 academic year reported that they enrolled military service members, veterans, or dependents during the fall of 2012 (table 14). Those institutions reported enrolling approximately 844,500 military service members, veterans, or dependents at the undergraduate level and 109,500 at the graduate level. Institutions reported including the following types of students in the enrollment counts: active-duty service members, reservists, and members of the National Guard who received military financial education benefits (80 percent); veterans who received veteran's financial education benefits (97 percent); dependents of military service members and veterans who received military or veteran's financial education benefits (87 percent); and military service members and veterans who self-identified as military service members and veterans but did not receive military or veteran's financial education benefits (43 percent).
- Sixty-five percent of institutions that enrolled military service members, veterans, or dependents during the fall of 2012 indicated that they tracked enrollments separately for dependents of military service members and veterans who received military or veteran's financial education benefits (table 15). Those institutions reported enrolling approximately 107,400 dependents at the undergraduate level and 7,900 at the graduate level. Those institutions also reported including the following types of dependents in the enrollment counts: dependents who received transferred benefits under Chapter 33 (77 percent), dependents who received benefits under Chapter 35 (86 percent), and dependents who received other types of military or veteran's financial education benefits (25 percent).

Dependent enrollments are a subset of total enrollments of military service members, veterans, or dependents enrolled during the fall of 2012.

3

<sup>&</sup>lt;sup>6</sup> Institutions were instructed to exclude active-duty personnel stationed in their state.

<sup>&</sup>lt;sup>8</sup> Examples of other types of military or veteran's financial education benefits received by dependents include MyCAA (Military Spouse Career Advancement Accounts), Veteran College Fee Waiver (varies by state), and other U.S.C. chapters (30, 31, 1606, 1607).

#### **Tables**

#### **Institutions and Student Identification**

Table 1. Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members, veterans, or dependents of military service members and veterans during the 12-month 2012–13 academic year, and among those institutions, the percent that identified students who are military service members and veterans in various ways, by institutional characteristics

	Enrolled military	Identification approach		
Institutional characteristic	service members, veterans, or dependents during the 12-month 2012–13 academic year <sup>1</sup>	Receipt of state or federal military and veterans education benefits	Questions on the admissions application	Student self- identification other than the admissions application <sup>2</sup>
All institutions	96	89	74	59
Institutional control and level				
Public 2-year	100	91	79	59
Private 2-year	94	82	68	61
Public 4-year	$100^{3}$	94	87	58
Private nonprofit 4-year	93	88	69	57
Private for-profit 4-year	98	92	68	62
Size of institution				
Less than 3,000	94	86	69	57
3,000 to 9,999	99	94	79	61
10,000 or more	$100^{3}$	95	91	62

Includes only those dependents of military service members and veterans who are receiving military or veteran's financial education benefits.

<sup>&</sup>lt;sup>2</sup> Examples of student self-identification other than the admissions application include walk-ins and phone calls to a veterans office on campus.

<sup>&</sup>lt;sup>3</sup> Rounds to 100 percent.

SOURCE: U.S. Department of Education, National Center for Education Statistics, Postsecondary Education Quick Information System (PEQIS), "Services and Support Programs for Military Service Members and Veterans, 2012–13."

#### **Social Supports**

Table 2. Percent of 2-year and 4-year degree-granting postsecondary institutions that have a dedicated social space for gathering reserved specifically for military service members and veterans, and the percent of institutions that have a student military or veteran organization for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13

	Dedicated social	Student military
	space for	or veteran
Institutional characteristic	gathering	organization
All institutions	19	36
Institutional control and level		
Public 2-year	32	58
Private 2-year	4!	8
Public 4-year	46	75
Private nonprofit 4-year	8	24
Private for-profit 4-year	5!	15
Size of institution		
Less than 3,000	7	17
3,000 to 9,999	28	58
10,000 or more	55	86

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

SOURCE: U.S. Department of Education, National Center for Education Statistics, Postsecondary Education Quick Information System (PEQIS), "Services and Support Programs for Military Service Members and Veterans, 2012–13."

#### **Customized Information and Contact**

Table 3. Percent of 2-year and 4-year degree-granting postsecondary institutions providing customized information to individual military service members and veterans about both the military and nonmilitary financial education benefits available to them, and the percent of institutions that have a staff member or office designated as the point of contact for military service members and veterans seeking information on the programs and services available to them, by institutional characteristics: Academic year 2012–13

	Provide	
	customized	Have a staff
	information	member or
	about financial	office
	education	designated as
Institutional characteristic	benefits available	point of contact
All institutions	. 79	82
Institutional control and level		
Public 2-year	85	94
Private 2-year	75	80
Public 4-year	87	92
Private nonprofit 4-year	73	74
Private for-profit 4-year	78	74
Size of institution		
Less than 3,000	74	77
3,000 to 9,999	86	91
10,000 or more	91	95

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Courses and Credit**

Table 4. Percent of 2-year and 4-year degree-granting postsecondary institutions offering any courses (or sections of courses) specifically for military service members and veterans, and the percent of institutions awarding academic credit to students for military training received during active-duty service, by institutional characteristics: Academic year 2012-13

	Offer courses or	
	sections of	
	courses	
	specifically for	Award
	military service	academic credit
	members and	for military
Institutional characteristic	veterans <sup>1</sup>	training
All institutions	8	76
Institutional control and level		
Public 2-year	10	93
Private 2-year	‡	62
Public 4-year	18	90
Private nonprofit 4-year	4	58
Private for-profit 4-year	6!	88
Size of institution		
Less than 3,000	3	67
3,000 to 9,999	9	90
10,000 or more	26	92

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3.

Institutions were instructed not to include military science or ROTC courses.

#### **Customized Admissions Events and Student Orientation**

Table 5. Percent of 2-year and 4-year degree-granting postsecondary institutions providing admissions events or special admissions information sessions customized for prospective students who are military service members or veterans, and the percent of institutions that customize their student orientation program for military service members or veterans, by institutional characteristics: Academic year 2012–13

	Provide	
	admissions	
	events or	
	special	Customize
	admissions	student
	information	orientation
Institutional characteristic	sessions	program
All institutions	. 28	21
Institutional control and level		
Public 2-year	32	26
Private 2-year	18	‡
Public 4-year	45	48
Private nonprofit 4-year	16	12
Private for-profit 4-year	41	26
Size of institution		
Less than 3,000	20	11
3,000 to 9,999	32	29
10,000 or more	53	55

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3. NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

SOURCE: U.S. Department of Education, National Center for Education Statistics, Postsecondary Education Quick Information System (PEQIS), "Services and Support Programs for Military Service Members and Veterans, 2012–13."

#### **Mentoring Programs and Group Counseling**

Table 6. Percent of 2-year and 4-year degree-granting postsecondary institutions that have various mentoring programs or group counseling specifically for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13

Institutional characteristic	Formal mentoring or advising program in which faculty or staff who are current or former members of the military mentor students who are military service members or veterans	Veteran-to-veteran peer mentoring program for students who are military service members or veterans	Group counseling specifically for students who are military service members or veterans
morrational villaracteristic	veterans	Service members of veterans	memoers or vectoris
All institutions	14	12	11
Institutional control and level			
Public 2-year	15	16	10
Private 2-year	5!	7!	‡
Public 4-year	20	26	25
Private nonprofit 4-year	10	7	7
Private for-profit 4-year	24	9!	13
Size of institution			
Less than 3,000	10	7	6
3,000 to 9,999	15	13	14
10,000 or more		36	28

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3.

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Customized Support Services**

Table 7. Percent of 2-year and 4-year degree-granting postsecondary institutions offering customized or additional support services specifically for military service members or veterans, by support service and institutional characteristics: Academic year 2012–13

				A:-4				
				Assistance				
				finding				
	Academic		Study	non-	Financial	Career	Mental	Other
	support/	Academic	skills	work-study	aid	planning/	health	support
Institutional characteristic	tutoring	advising	workshops	employment	counseling	services	counseling	services1
All institutions	17	27	12	19	44	24	22	15
Institutional control and level								
Public 2-year	24	45	13	22	49	27	25	20
Private 2-year	13	16	8!	14	40	21	7!	11
Public 4-year	29	39	24	33	52	42	44	26
Private nonprofit 4-year	11	15	6	7	35	12	16	6
Private for-profit 4-year	11	28	11	29	57	30	25	21
Size of institution								
Less than 3,000	11	19	8	12	42	18	15	10
3,000 to 9,999	19	34	10	22	44	25	26	18
10,000 or more	39	56	29	44	56	52	50	32

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

<sup>&</sup>lt;sup>1</sup> Examples of other support services include disability support services and VetSuccess programs.

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Off-Campus Health Services**

Table 8. Percent of 2-year and 4-year degree-granting postsecondary institutions providing information about or referrals for off-campus health-related services for military service members or veterans, by type of service and institutional characteristics: Academic year 2012–13

Institutional characteristic	Medical/health services	Counseling or mental health services
All institutions	49	55
Institutional control and level		
Public 2-year	63	69
Private 2-year	35	37
Private 2-year	77	81
Private nonprofit 4-year	42	49
Private for-profit 4-year	22	36
Size of institution		
Less than 3,000	35	43
3,000 to 9,999	64	70
10,000 or more	83	86

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Staff Training**

Table 9. Percent of 2-year and 4-year degree-granting postsecondary institutions offering training for faculty or staff in certain areas, and whether the training is mandatory, by area of training and institutional characteristics: Academic year 2012-13

	Area of training							
	Mental hea	ılth issues	Physical he	alth issues	Student transition from military life to			
	associate	ed with	resultin	g from				
	military	service	military service		civilian life			
Institutional characteristic	Offered <sup>1</sup>	Mandatory <sup>2</sup>	Offered <sup>1</sup>	Mandatory <sup>2</sup>	Offered <sup>1</sup>	Mandatory <sup>2</sup>		
All institutions	21	11	14	8	21	6		
Institutional control and level								
Public 2-year	32	8!	21	13	29	7!		
Private 2-year	11	47!	5!	‡	6!	‡		
Public 4-year	39	‡	28	‡	40	‡		
Private nonprofit 4-year	10	‡	6	‡	10	2		
Private for-profit 4-year	19	‡	12	8!	30	6		
Size of institution								
Less than 3,000	12	23!	7	13!	12	‡		
3,000 to 9,999	27	6	20	9	27	7		
10,000 or more	54	4	35	4	55	4		

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

SOURCE: U.S. Department of Education, National Center for Education Statistics, Postsecondary Education Quick Information System (PEQIS),

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3.

Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012-13 academic year.

<sup>&</sup>lt;sup>2</sup> Percentages are based on institutions that offered training in that area.

<sup>&</sup>quot;Services and Support Programs for Military Service Members and Veterans, 2012-13."

#### **Communication Methods**

Table 10. Percent of 2-year and 4-year degree-granting postsecondary institutions providing information to current or prospective students about the programs and services available to military service members or veterans, by method of communication and institutional characteristics: Academic year 2012–13

				Social		Bulletin
Institutional characteristic	Mail	E-mail	Website	media	Brochures	boards
All institutions	45	70	80	41	64	51
Institutional control and level						
Public 2-year	49	75	89	50	73	69
Private 2-year	38	54	65	36	63	45
Public 4-year	47	86	93	56	70	63
Private nonprofit 4-year	33	61	70	26	46	28
Private for-profit 4-year	74	80	88	53	86	74
Size of institution						
Less than 3,000	44	62	72	34	59	45
3,000 to 9,999	46	80	91	46	67	56
10,000 or more	48	89	98	67	81	73

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Events for Prospective Students**

Table 11. Percent of 2-year and 4-year degree-granting postsecondary institutions providing information to prospective students about the programs and services available to military service members or veterans, by type of event and institutional characteristics: Academic year 2012–13

Institutional characteristic	College admissions fairs	Information fairs/ events held on military bases
All institutions	63	32
Institutional control and level		
Public 2-year	64	36
Private 2-year	54	21
Public 4-year	73	45
Private nonprofit 4-year	54	20
Private for-profit 4-year	80	49
Size of institution		
Less than 3,000	59	24
3,000 to 9,999	67	41
10,000 or more	75	50

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **VA Tutorial Assistance and Work-Study**

Table 12. Percent of 2-year and 4-year degree-granting postsecondary institutions that have helped students apply for tutorial assistance using Veterans Affairs (VA) education benefits, and percent of institutions that offer VA work-study opportunities, by institutional characteristics: Academic year 2012–13

	1	
	Help students	
	apply for tutorial	
	assistance using	Offer VA
	VA education	work-study
Institutional characteristic	benefits	opportunities
All institutions	. 34	40
Institutional control and level		
Public 2-year	43	54
Private 2-year	28	23
Public 4-year	48	72
Private nonprofit 4-year	23	19
Private for-profit 4-year	32	47
Size of institution		
Less than 3,000	25	26
3,000 to 9,999	41	53
10,000 or more	59	78

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year.

#### **Policy on In-State Tuition**

Table 13. Percent of 2-year and 4-year degree-granting postsecondary institutions that have a policy for charging veterans in-state tuition rates, by policy and institutional characteristics: Academic year 2012–13

		Veterans who previously	
	Veterans currently	resided in the state and	
	residing in the state	were stationed elsewhere	Veterans who maintained the
	receive in-state tuition rates	receive in-state	state as their home of record
	regardless of length	tuition rates immediately	during active-duty service
Institutional characteristic	of residency	upon return to the state	receive in-state tuition rates
All institutions	52	76	96
Institutional control and level			
Public 2-year	56	79	96
Private 2-year	#	#	#
Public 4-year	46	71	95
Private nonprofit 4-year	#	#	#
Private for-profit 4-year	#	#	#
Size of institution			
Less than 3,000	58	80	96
3,000 to 9,999	53	75	96
10,000 or more	45	73	96

<sup>#</sup> Rounds to zero.

NOTE: Percentages are based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year and that have in-state tuition. Institutions were instructed to exclude active-duty personnel stationed in their state.

#### **Enrollment**

Table 14. Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, or dependents of military service members and veterans during the fall of 2012, number of those students enrolled at the undergraduate level and at the graduate level, and the percent of those institutions indicating that various types of students are included in the enrollment counts, by institutional characteristics

		Number of military s	service members and				
		veterans, and dep	endents1 enrolled		Types of students include	ed in enrollment counts <sup>2</sup>	
							Military service
							members and
				Active-duty service		Dependents of	veterans who self-
	Enrolled			members, reservists,		military service	identified as military
	military service			and members of the		members and	service members or
	members			National Guard who	Veterans	veterans who	veterans but did not
	and veterans, or			received military	who received	received military or	receive military or
	dependents during			financial education	veteran's financial	veteran's financial	veteran's financial
Institutional characteristic	the fall of 2012 <sup>1</sup>	Undergraduate level	Graduate level	benefits	education benefits	education benefits	education benefits
All institutions	99	844,500	109,500	80	97	87	43
Institutional control and level							
	100	207 700		0.1	00	95	52
Public 2-year		307,700	<del>!</del>	91	99	, -	52
Private 2-year		20,700	#	64	100	66	34
Public 4-year		265,300	37,400	97	99	94	53
Private nonprofit 4-year	99	118,400	46,800	66	93	85	33
Private for-profit 4-year	99	132,300	25,100	89	100	90	54
Size of institution							
Less than 3,000	98	96,000	8,400	71	96	82	40
3,000 to 9,999	100	206,800	19,400	93	99	95	45
10,000 or more	100	541,700	81,700	95	99	95	55

<sup>#</sup> Rounds to zero.

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3.

<sup>&</sup>lt;sup>1</sup> Percentage is based on the 96 percent of institutions that enrolled military service members, veterans, or dependents of military service members or veterans during the 12-month 2012–13 academic year. Dependents of military service members and veterans includes only those who received military or veteran's financial education benefits.

<sup>&</sup>lt;sup>2</sup> Percentages are based on the institutions that enrolled military service members and veterans, or dependents during the fall of 2012.

NOTE: Detail may not sum to totals because of rounding or suppressed data.

#### **Enrollment of Dependents**

Table 15. Percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, and dependents of military service members and veterans during fall of 2012 indicating that they tracked enrollments separately for dependents of military service members and veterans, the number of dependents enrolled at the undergraduate and graduate level who received military or veteran's financial education benefits in fall 2012, and the percent of those institutions indicating that various types of dependents of military service members and veterans who received military or veteran's financial education benefits are included in the enrollment counts, by institutional characteristics

Institutional characteristic   Computer Strict   Computer Strict			Number of dependents who received military				
Public 2-year		Institutions that	or veteran's financial	l education benefits	Types of dep	endents included in enrolln	nent counts
members and veterans, and dependents during fall of 2012 indicating they tracked dependent they tracked dependent enrollments   members and veterans, and dependents during fall of 2012 indicating they tracked dependent they tracked dependent enrollments   modergraduate level   moderg						Dependents who	
Institutional characteristic   Fall of 2012 indicating they tracked dependent they tracked dependent enrollments   Enrolled at undergraduate level   Enrolled at graduate level   Dependents   Benefits   Dependents   Benefits   Benefits    All institutions   65   107,400   7,900   77   86   25    Institutional control and level   Public 2-year   71   34,800   ‡ 76   96   28   Private 2-year   52   1,100   # 52   65   11   Public 4-year   70   54,900   4,400   90   97   36   Private nonprofit 4-year   66   11,000   2,400   78   78   13   Private for-profit 4-year   61   5,600   1,000   82   88   49   Size of institution   Less than 3,000   64   13,600   700   72   78   20   3,000 to 9,999   66   27,400   1,700   84   98   28		•			Dependents who	received benefits	Dependents who
Fall of 2012 indicating they tracked dependent enrollments   Enrolled at undergraduate level   Enrolled at graduate level   Enrolled at Ghapter 33   Dependents   Dependents   Dependents   Enrolled at graduate level   Enrolled at Ghapter 33   Dependents   Dependents   Enrolled at Ghapter 34   Dependents   Enrolled at graduate level   Enrolled at Ghapter 34   Dependents   Enrolled at Ghapter 34   Enrolled at G		and dependents during			received transferred	under Chapter 35	received other types
Institutional characteristic   Enrollments   Undergraduate level   Graduate level   Gradu					benefits under	(Survivors and	of military or
All institutions		they tracked dependent	Enrolled at	Enrolled at	Chapter 33	Dependents	veteran's financial
Public 2-year	Institutional characteristic	enrollments	undergraduate level	graduate level	(Post 9/11 GI Bill)	Benefits)	education benefits <sup>1</sup>
Public 2-year							
Public 2-year       71       34,800       ‡       76       96       28         Private 2-year       52       1,100       #       52       65       11         Public 4-year       70       54,900       4,400       90       97       36         Private nonprofit 4-year       66       11,000       2,400       78       78       13         Private for-profit 4-year       61       5,600       1,000       82       88       49         Size of institution         Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	All institutions	65	107,400	7,900	77	86	25
Private 2-year       52       1,100       #       52       65       11         Public 4-year       70       54,900       4,400       90       97       36         Private nonprofit 4-year       66       11,000       2,400       78       78       13         Private for-profit 4-year       61       5,600       1,000       82       88       49         Size of institution       Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	Institutional control and level						
Public 4-year       70       54,900       4,400       90       97       36         Private nonprofit 4-year       66       11,000       2,400       78       78       13         Private for-profit 4-year       61       5,600       1,000       82       88       49         Size of institution       Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	Public 2-year	71	34,800	‡	76	96	28
Private nonprofit 4-year       66       11,000       2,400       78       78       13         Private for-profit 4-year       61       5,600       1,000       82       88       49         Size of institution       Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	Private 2-year	52	1,100	#	52	65	11!
Private for-profit 4-year       61       5,600       1,000       82       88       49         Size of institution       Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	Public 4-year	70	54,900	4,400	90	97	36
Size of institution       Less than 3,000     64     13,600     700     72     78     20       3,000 to 9,999     66     27,400     1,700     84     98     28	Private nonprofit 4-year	66	11,000	2,400	78	78	13
Less than 3,000       64       13,600       700       72       78       20         3,000 to 9,999       66       27,400       1,700       84       98       28	Private for-profit 4-year	61	5,600	1,000	82	88	49
3,000 to 9,999	Size of institution						
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Less than 3,000	64	13,600	700	72	78	20
10,000 or more	3,000 to 9,999	66	27,400	1,700	84	98	28
	10,000 or more	68	66,300	5,500	87	97	39

<sup>#</sup> Rounds to zero.

<sup>!</sup> Interpret data with caution; the coefficient of variation is greater than or equal to 30 percent.

<sup>‡</sup> Reporting standards not met. The coefficient of variation for this estimate is 50 percent or greater or the sample size is less than 3.

<sup>&</sup>lt;sup>1</sup> Examples of other types of military or veteran's financial education benefits received by dependents include MyCAA (Military Spouse Career Advancement Accounts), Veteran College Fee Waiver (varies by state), and other U.S.C. chapters (30, 31, 1606, 1607).

NOTE: Detail may not sum to totals because of rounding or suppressed data.

#### References

- Brick, J.M., Morganstein, D.R., and Wolters, C.L. (1987). Additional Uses for Keyfitz Selection. *Proceedings of the Section on Survey Research Methods, American Statistical Association*, 789-791.
- Kalton, G. (1983). *Compensating for Missing Survey Data*. Ann Arbor: Survey Research Center, Institute for Social Research, University of Michigan, 65-104.
- Kish, L. (1965). Survey Sampling. New York: J. Wiley & Sons.
- Knapp, L.G., Kelly, J.E., Whitmore, R.W., Wu, S., Gallego, L.M., and Grau, E. (2001). Postsecondary Institutions in the United States: Fall 2000 and Degrees and Other Awards Conferred: 1999–2000 (NCES 2002-156). National Center for Education Statistics, U.S. Department of Education. Washington, DC.
- Levy, P., and Lemeshow, S. (1991). Sampling of Populations. New York: J. Wiley & Sons.
- Rust, K. (1986). Efficient Replicated Variance Estimation. *Proceedings of the Section on Survey Research Methods, American Statistical Association*, 81-87.
- Wolter, K. (1985). Introduction to Variance Estimation. New York: Springer-Verlag, 183.

### Appendix A Standard Error Tables

#### **Institutions and Student Identification**

Table 1a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members, veterans, or dependents of military service members and veterans during the 12-month 2012–13 academic year, and among those institutions, standard errors for the percent that identified students who are military service members and veterans in various ways, by institutional characteristics

	Enrolled military		Identification approach	
	service members,			
	veterans, or			
	dependents during	Receipt of state		Student self-
	the 12-month	or federal military	Questions on	identification other
	2012-13	and veterans	the admissions	than the admissions
Institutional characteristic	academic year	education benefits	application	application
All institutions	0.7	1.0	1.1	1.2
Institutional control and level				
Public 2-year	#	1.3	1.6	2.0
Private 2-year	2.4	4.6	4.4	4.7
Public 4-year	0.2	1.3	1.7	2.1
Private nonprofit 4-year	2.1	2.2	2.4	2.2
Private for-profit 4-year	1.8	2.8	5.0	4.7
Size of institution				
Less than 3,000	1.1	1.6	1.7	1.9
3,000 to 9,999	0.3	0.7	1.4	1.7
10,000 or more	0.1	0.2	0.2	0.3

<sup>#</sup> Rounds to zero.

#### **Social Supports**

Table 2a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have a dedicated social space for gathering reserved specifically for military service members and veterans, and standard errors for the percent of institutions that have a student military or veteran organization for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13

	Dedicated social	Student military
	space for	or veteran
Institutional characteristic	gathering	organization
All institutions	0.7	1.0
Institutional control and level		
Public 2-year	1.7	1.7
Private 2-year	1.9	2.7
Public 4-year	1.8	1.9
Private nonprofit 4-year	0.8	1.9
Private for-profit 4-year	2.0	3.3
Size of institution		
Less than 3,000	0.9	1.4
3,000 to 9,999	1.2	1.8
10,000 or more	0.3	0.3

#### **Customized Information and Contact**

Table 3a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing customized information to individual military service members and veterans about both the military and nonmilitary financial education benefits available to them, and standard errors for the percent of institutions that have a staff member or office designated as the point of contact for military service members and veterans seeking information on the programs and services available to them, by institutional characteristics: Academic year 2012–13

	Provide	
	customized	Have a staff
	information	member or
	about financial	office
	education	designated as
Institutional characteristic	benefits available	point of contact
All institutions	1.3	1.5
Institutional control and level		
Public 2-year	1.6	1.0
Private 2-year	5.3	4.1
Public 4-year	1.7	1.4
Private nonprofit 4-year	2.5	2.7
Private for-profit 4-year	4.4	5.0
Size of institution		
Less than 3,000	1.9	2.3
3,000 to 9,999	1.2	0.9
10,000 or more	0.2	0.2

#### **Courses and Credit**

Table 4a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering any courses (or sections of courses) specifically for military service members and veterans, and standard errors for the percent of institutions awarding academic credit to students for military training received during active-duty service, by institutional characteristics: Academic year 2012–13

	Offer courses or	
	sections of	
	courses	
	specifically for	Award
	military service	academic credit
	members and	for military
Institutional characteristic	veterans	training
All institutions	0.6	1.1
	0.0	
Institutional control and level		
Public 2-year	1.0	1.3
Private 2-year	†	3.8
Public 4-year	1.1	1.5
Private nonprofit 4-year	1.1	2.3
Private for-profit 4-year	2.6	3.5
Size of institution		
Less than 3,000	0.9	1.8
3,000 to 9,999	1.0	1.1
10,000 or more	0.2	0.3
	0.2	0.5

<sup>†</sup> Not applicable.

#### **Customized Admissions Events and Student Orientation**

Table 5a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing admissions events or special admissions information sessions customized for prospective students who are military service members or veterans, and standard errors for the percent of institutions that customize their student orientation program for military service members or veterans, by institutional characteristics: Academic year 2012–13

	D 11	
	Provide	
	admissions	
	events	
	or special	Customize
	admissions	student
	information	orientation
Institutional characteristic	sessions	program
All institutions	1.1	0.8
Institutional control and level		
Public 2-year	1.8	1.4
	3.3	†
Private 2-year Public 4-year	1.8	1.9
Private nonprofit 4-year	2.0	1.2
Private for-profit 4-year	5.3	4.9
Size of institution		
Less than 3,000	1.7	1.2
3,000 to 9,999	1.5	1.2
10,000 or more	0.3	0.2

<sup>†</sup> Not applicable.

## **Mentoring Programs and Group Counseling**

Table 6a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have various mentoring programs or group counseling specifically for students who are military service members or veterans, by institutional characteristics: Academic year 2012–13

Institutional characteristic	Formal mentoring or advising program in which faculty or staff who are current or former members of the military mentor students who are military service members or veterans	Veteran-to-veteran peer mentoring program for students who are military service members or veterans	Group counseling specifically for students who are military service members or veterans
All institutions	0.8	0.9	0.7
Institutional control and level			
Public 2-year	0.8	1.3	1.0
Private 2-year	2.3	2.6	†
Public 4-year	1.3	1.5	1.3
Private nonprofit 4-year	1.8	1.1	1.0
Private for-profit 4-year	3.9	2.9	3.8
Size of institution			
Less than 3,000	1.3	1.3	1.0
3,000 to 9,999	1.1	1.1	1.1
10,000 or more	0.2	0.2	0.3

<sup>†</sup> Not applicable.

## **Customized Support Services**

Table 7a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering customized or additional support services specifically for military service members or veterans, by support service and institutional characteristics:

Academic year 2012–13

				Assistance finding				
	Academic		Study	non-	Financial	Career	Mental	Other
	support/	Academic	skills	work-study	aid	planning/	health	support
Institutional characteristic	tutoring	advising	workshops	employment	counseling	services	counseling	services
All institutions	1.0	1.2	1.0	1.0	1.5	1.1	1.2	1.0
Institutional control and level								
Public 2-year	1.3	1.6	1.1	1.3	1.9	1.4	1.4	1.4
Private 2-year	2.9	3.5	2.8	3.9	4.6	3.7	2.3	3.0
Public 4-year	1.7	1.8	1.6	1.6	2.5	2.0	1.8	1.6
Private nonprofit 4-year	1.6	2.2	1.4	0.9	3.1	1.6	2.4	1.1
Private for-profit 4-year	3.2	4.6	3.2	4.9	4.8	5.0	4.2	4.2
Size of institution								
Less than 3,000	1.5	1.9	1.5	1.5	2.3	1.7	1.8	1.5
3,000 to 9,999	1.3	1.4	1.1	1.2	1.8	1.3	1.3	1.1
10,000 or more	0.2	0.2	0.2	0.2	0.4	0.2	0.2	0.3

## **Off-Campus Health Services**

Table 8a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information about or referrals for off-campus health-related services for military service members or veterans, by type of service and institutional characteristics: Academic year 2012–13

		Counseling or
	Medical/health	mental health
Institutional characteristic	services	services
All institutions	1.2	1.4
Institutional control and level		
Public 2-year	1.8	1.8
Private 2-vear	6.9	7.0
Public 4-year	1.8	1.7
Private nonprofit 4-year	2.6	3.3
Private for-profit 4-year	3.8	5.2
Size of institution		
Less than 3,000	1.9	2.2
3,000 to 9,999	1.4	1.5
10,000 or more	0.3	0.3

## **Staff Training**

Table 9a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions offering training for faculty or staff in certain areas, and whether the training is mandatory, by area of training and institutional characteristics: Academic year 2012–13

	Area of training					
	Mental hea	lth issues	Physical hea	alth issues	Student transition from military life to civilian life	
	associate	ed with	resulting	g from		
	military	service	military	service		
Institutional characteristic	Offered	Mandatory	Offered	Mandatory	Offered	Mandatory
All institutions	0.9	2.6	0.6	2.0	0.8	1.3
Institutional control and level						
Public 2-year	1.5	2.4	1.3	3.6	1.4	2.5
Private 2-year	2.7	18.1	2.3	†	2.2	†
Public 4-year	2.0	†	1.7	†	1.8	†
Private nonprofit 4-year	1.3	†	1.0	†	1.2	0.5
Private for-profit 4-year	4.3	†	3.3	3.1	4.3	1.7
Size of institution						
Less than 3,000	1.3	7.0	0.9	6.1	1.2	†
3,000 to 9,999	1.2	1.6	1.2	2.0	1.4	1.5
10,000 or more	0.4	0.2	0.3	0.2	0.2	0.2

<sup>†</sup> Not applicable.

#### **Communication Methods**

Table 10a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information to current or prospective students about the programs and services available to military service members or veterans, by method of communication and institutional characteristics: Academic year 2012–13

				Social		Bulletin
Institutional characteristic	Mail	E-mail	Website	media	Brochures	boards
All institutions	1.8	1.7	1.4	1.3	1.2	1.2
Institutional control and level						
Public 2-year	1.9	2.0	1.7	2.1	2.0	2.1
Private 2-year	4.6	4.5	5.6	3.6	5.4	4.4
Public 4-year	2.0	1.6	1.6	2.1	1.9	2.2
Private nonprofit 4-year	3.1	3.2	3.6	2.1	2.8	2.9
Private for-profit 4-year	4.0	3.6	2.9	5.7	3.4	4.5
Size of institution						
Less than 3,000	2.7	2.6	2.1	2.0	1.8	1.9
3,000 to 9,999	1.9	1.4	1.1	1.8	1.4	1.5
10,000 or more	0.2	0.1	0.1	0.3	0.2	0.2

#### **Events for Prospective Students**

Table 11a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions providing information to prospective students about the programs and services available to military service members or veterans, by type of event and institutional characteristics: Academic year 2012–13

Institutional characteristic	College admissions fairs	Information fairs/ events held on military bases
All institutions	1.4	1.1
Institutional control and level		
Public 2-year	1.9	1.6
Private 2-year	5.6	5.2
Public 4-year	2.1	2.2
Private nonprofit 4-year	2.9	1.5
Private for-profit 4-year	3.8	4.9
Size of institution		
Less than 3,000	2.2	1.7
3,000 to 9,999	1.3	1.6
10,000 or more	0.2	0.3

#### **VA Tutorial Assistance and Work-Study**

Table 12a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have helped students apply for tutorial assistance using Veterans Affairs (VA) education benefits, and standard errors for the percent of institutions that offer VA work-study opportunities, by institutional characteristics: Academic year 2012–13

	Help students apply for tutorial assistance using	Offer VA
	VA education	work-study
Institutional characteristic	benefits	opportunities
All institutions	1.0	1.3
Institutional control and level		
Public 2-year	1.9	2.0
Private 2-year	5.5	4.2
Public 4-year	2.2	2.1
Private nonprofit 4-year	1.7	1.5
Private for-profit 4-year	4.8	4.9
Size of institution		
Less than 3,000	1.6	1.9
3,000 to 9,999	1.8	1.6
10,000 or more	0.3	0.4

## **Policy on In-State Tuition**

Table 13a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that have a policy for charging veterans in-state tuition rates, by policy and institutional characteristics: Academic year 2012–13

		Veterans who previously	
	Veterans currently	resided in the state and	
	residing in the state	were stationed elsewhere	Veterans who maintained the
	receive in-state tuition rates	receive in-state	state as their home of record
	regardless of length	tuition rates immediately	during active-duty service
Institutional characteristic	of residency	upon return to the state	receive in-state tuition rates
All institutions	1.5	1.3	0.8
Institutional control and level			
Public 2-year	2.1	1.7	0.9
Private 2-year	†	†	†
Public 4-year	2.0	1.8	0.8
Private nonprofit 4-year	†	†	†
Private for-profit 4-year	†	†	†
Size of institution			
Less than 3,000	4.5	3.7	2.5
3,000 to 9,999	2.1	1.9	0.9
10,000 or more	#	#	#

<sup>#</sup> Rounds to zero.

<sup>†</sup> Not applicable.

## **Enrollment**

Table 14a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, or dependents of military service members and veterans during the fall of 2012, standard errors for the number of those students enrolled at the undergraduate level and at the graduate level, and standard errors for the percent of those institutions indicating that various types of students are included in the enrollment counts, by institutional characteristics

		Number of military service members and					
		veterans, and dep	endents enrolled	Types of students included in enrollment counts			
							Military service
							members and
				Active-duty service		Dependents of	veterans who self-
	Enrolled			members, reservists,		military service	identified as military
	military service			and members of the		members and	service members or
	members			National Guard who	Veterans	veterans who	veterans but did not
	and veterans, or			received military	who received	received military or	receive military or
	dependents during			financial education	veteran's financial	veteran's financial	veteran's financial
Institutional characteristic	the fall of 2012	Undergraduate level	Graduate level	benefits	education benefits	education benefits	education benefits
All institutions	0.5	15,470	5,920	1.3	0.5	1.4	1.5
Institutional control and level							
Public 2-year	#	4,270	†	1.4	0.4	1.0	1.9
Private 2-year	3.2	3,900	†	5.0	#	6.2	5.5
Public 4-year	#	2,960	500	1.1	0.6	1.2	2.2
Private nonprofit 4-year	0.7	8,940	5,090	2.5	1.6	2.6	2.8
Private for-profit 4-year	0.6	11,780	2,280	3.7	#	3.3	5.1
Size of institution							
Less than 3,000	0.8	5,220	920	1.9	0.8	2.1	2.3
3,000 to 9,999	#	7,630	1,730	1.0	0.3	0.9	1.8
10,000 or more	#	12,410	5,590	0.1	#	0.2	0.2

<sup>#</sup> Rounds to zero.

<sup>†</sup> Not applicable.

#### **Enrollment of Dependents**

Table 15a. Standard errors for the percent of 2-year and 4-year degree-granting postsecondary institutions that enrolled military service members and veterans, and dependents of military service members and veterans during fall of 2012 indicating that they tracked enrollments separately for dependents of military service members and veterans, standard errors for the number of dependents enrolled at the undergraduate and graduate level who received military or veteran's financial education benefits in fall 2012, and standard errors for the percent of those institutions indicating that various types of dependents of military service members and veterans who received military or veteran's financial education benefits are included in the enrollment counts, by institutional characteristics

		Number of dependents who received military				
	Institutions that	or veteran's financial	or veteran's financial education benefits		Types of dependents included in enrollment counts	
	enrolled military service				Dependents who	
	members and veterans,			Dependents who	received benefits	Dependents who
	and dependents during			received transferred	under Chapter 35	received other types
	fall of 2012 indicating			benefits under	(Survivors and	of military or
	they tracked dependent	Enrolled at	Enrolled at	Chapter 33	Dependents	veteran's financial
Institutional characteristic	enrollments	undergraduate level	graduate level	(Post 9/11 GI Bill)	Benefits)	education benefits
All institutions	1.6	1,700	310	1.9	1.4	1.7
Institutional control and level						
Public 2-year	1.9	850	†	2.1	1.2	2.0
Private 2-year	5.0	230	†	8.2	5.6	4.2
Public 4-year	1.8	1,130	120	1.7	1.2	2.3
Private nonprofit 4-year	2.6	590	250	3.5	3.2	2.2
Private for-profit 4-year	5.3	500	140	5.2	4.6	7.0
Size of institution						
Less than 3,000	2.6	890	120	3.0	2.2	2.6
3,000 to 9,999	1.5	1,480	210	1.3	0.6	1.7
10,000 or more		280	190	0.1	0.1	0.2

<sup>†</sup> Not applicable.

## Appendix B Technical Notes

#### **Technical Notes**

#### **Postsecondary Education Quick Information System**

The Postsecondary Education Quick Information System (PEQIS) was established in 1991 by the National Center for Education Statistics (NCES), U.S. Department of Education. PEQIS is designed to conduct brief surveys of postsecondary institutions or state higher education agencies on postsecondary education topics of national importance. Surveys are generally limited to three pages of questions, with a response burden of 30 to 45 minutes per respondent. Most PEQIS institutional surveys use a previously recruited, nationally representative panel of institutions. The PEQIS panel was originally selected and recruited in 1991–92. In 1996, 2002, 2006, and 2011, the PEQIS panel was reselected to reflect changes in the postsecondary education universe that had occurred since the original panel was selected. A modified Keyfitz approach was used to maximize overlap between the panels for each reselection. This approach resulted in about 80 percent of the institutions overlapping for each reselection of the panel (Brick, Morganstein, and Wolters 1987).

The 2013 PEQIS survey on services and support programs for military service members and veterans used the sampling frame for the 2011 PEQIS panel, which was constructed from the 2009–10 Integrated Postsecondary Education Data System (IPEDS) Institutional Characteristics file. Institutions eligible for the 2011 PEQIS frame included 2-year and 4-year (including graduate-level) institutions that are both Title IV eligible and degree-granting, and are located in the 50 states and the District of Columbia: a total of 4,485 institutions. The 2011 PEQIS sampling frame was stratified by instructional level (4-year, 2-year), control (public, private nonprofit, private for-profit), highest level of offering (doctor's/first-professional, master's, bachelor's, less than bachelor's), and total enrollment to create 43 primary strata. Within each of the strata, institutions were sorted by region (Northeast, Southeast, Central, West) and by whether the institution had a relatively high combined enrollment of Black, Hispanic, Asian/Pacific Islander, or American Indian/Alaska Native students. The sample of approximately 1,650 institutions was allocated to the strata in proportion to the aggregate square root of total enrollment. Institutions within a primary stratum were sampled with equal probabilities of selection.

Data are weighted to produce national estimates, and the sample size permits limited breakouts by analysis variables. However, as the number of categories within any single analysis variable increases, the sample size within categories decreases, which results in larger sampling errors for the breakouts by analysis variables.

#### **Sample Selection and Response Rates**

The sample for the survey on services and support programs for military service members and veterans consisted of the approximately 1,650 institutions in the PEQIS panel. Questionnaires (see appendix C) were mailed to the PEQIS institutions in early June 2013. Institutions were told that the survey was designed to be completed by the person(s) most knowledgeable about services and programs for military service members and veterans at the institution. Respondents had the option of completing the survey online. Telephone follow-up of nonrespondents was initiated in July 2013; data collection and clarification were completed in September 2013. Approximately 10 institutions were determined to be permanently ineligible for the PEQIS panel because they had recently closed, had reorganized, or were no longer degree-granting institutions. In addition, the U.S. Military Academies were ineligible for this particular survey. For the eligible institutions, an unweighted response rate of 93 percent was obtained for this survey (about 1,520 responding institutions divided by the approximately 1,630 eligible institutions in the sample for this survey). The corresponding weighted response rate using the initial base weights was 90 percent. Of the institutions that completed the survey, 74 percent completed it online, 25 percent completed it by paper (sent by mail, fax, or e-mail), and 2 percent completed it by telephone. The final weighted count of responding institutions in the survey after

nonresponse adjustment represents the estimated universe of eligible postsecondary institutions in the 50 states and the District of Columbia—approximately 4,380 institutions (table B-1).

Table B-1. Number and percentage distribution of responding degree-granting postsecondary institutions in the study, and estimated number and percentage distribution in the nation, by institutional characteristics: Academic year 2012–13

	Responding (unweig		National estimate (weighted) <sup>1</sup>	
Institutional characteristic	Number	Percent	Number	Percent
All institutions	1,520	100	4,380	100
Institutional control and level				
Public 2-year	510	34	980	22
Private 2-year	80	5	680	16
Public 4-year	430	28	670	15
Private nonprofit 4-year	400	26	1,490	34
Private for-profit 4-year	110	7	560	13
Size of institution				
Less than 3,000	480	31	2,810	64
3,000 to 9,999	500	33	1,000	23
10,000 or more	550	36	580	13

Weighted count of responding institutions using the final nonresponse-adjusted weights. The weighted count is an estimate of the number of eligible institutions in the study universe (see text for definition of the types of institutions included in the study).

NOTE. Detail may not sum to totals because of rounding.

#### **Imputation for Item Nonresponse**

Although item nonresponse was very low, missing data were imputed for the 28 items with a response rate less than 100 percent. The missing items included both numerical data such as number of military service members and veterans, and dependents of military service members and veterans enrolled in the institution, as well as categorical data, such as how institutions provide information to students about programs and services available to military service members and veterans. The missing categorical data were imputed using a "hot-deck" approach to obtain a "donor" institution from which the imputed values were derived. Under the hot-deck approach, a donor institution that matched selected characteristics of the institution with missing data (the recipient institution) was identified (Kalton 1983). The matching characteristics included institution type, control, highest level of offering, region, and enrollment size. In addition, relevant questionnaire items were used to form appropriate imputation groupings. Once a donor was found, it was used to derive the imputed values for the institution with missing data. For categorical items, the imputed value was simply the corresponding value from the donor institution. For the numerical items, the imputed value was calculated by taking the donor's response for that item and dividing that number by the total number of students enrolled in the donor institution. This ratio was then multiplied by the total number of students enrolled in the recipient institution to provide an imputed value.

#### **Data Reliability**

Although the survey on services and support programs for military service members and veterans was designed to account for sampling error and to minimize nonsampling error, estimates produced from the data collected are subject to both types of error. Sampling error occurs because the data are collected from a sample rather than a census of the population, and nonsampling errors are errors made during the collection and processing of the data.

SOURCE: U.S. Department of Education, National Center for Education Statistics, Postsecondary Education Quick Information System (PEQIS), "Services and Support Programs for Military Service Members and Veterans, 2012–13."

#### **Sampling Errors**

The responses were weighted to produce national estimates (table B-1). The weights were designed to reflect the variable probabilities of selection of the sampled institutions and were adjusted for differential unit (questionnaire) nonresponse. The nonresponse weighting adjustments were made within classes defined by variables used in sampling and expected to be correlated with response propensity: instructional level, control, highest level of offering, and total enrollment. Within the final weighting classes, the base weights (i.e., the reciprocal of institutions' probabilities of selection) of the responding institutions were inflated by the inverse of the weighted response rate for the class. The findings in this report are estimates based on the sample selected and, consequently, are subject to sampling variability. Jackknife replication was used to estimate the sampling variability of the estimates.

Because the data from the PEQIS survey on services and support programs for military service members and veterans were collected using a complex sampling design, the variances of the estimates from this survey (e.g., estimates of proportions) are typically different from what would be expected from data collected with a simple random sample. Not taking the complex sample design into account can lead to an under- or overestimation of the standard errors associated with such estimates (Kish 1965). To generate accurate standard errors for the estimates in this report, standard errors were computed using a technique known as jackknife replication (Levy and Lemeshow 1991). A form of jackknife replication referred to as the JKN method was used to construct the replicates. Under the JKN method, the replicates were formed within groups of institutions (called "variance strata) within which institutions were sampled at approximately the same rate. By creating the jackknife replicates within the variance strata, finite population correction factors (FPCs) can be introduced in the variance estimator to account for the fact that institutions in some variance strata were sampled at relatively high rates (Rust 1986, Wolter 1985). The mean square error of the replicate estimates around the full sample estimate provides an estimate of the variance of the statistic. A total of 100 jackknife replicates was created for variance estimation. Estimates of standard errors can be computed using statistical packages such as SAS or WesVar.

The standard error is a measure of the variability of an estimate due to sampling. It indicates the variability of a sample estimate that would be obtained from all possible samples of a given design and size. Standard errors are used as a measure of the precision expected from a particular sample. If all possible samples were surveyed under similar conditions, intervals of 1.96 standard errors below to 1.96 standard errors above a particular statistic would include the true population parameter being estimated in about 95 percent of the samples. This is a 95 percent confidence interval. For example the estimated percentage of degree-granting postsecondary institutions that enrolled military service members, veterans, or dependents of military service members and veterans during the 12-month 2012-13 academic year is 96 percent and the standard error is 0.7 percent (tables 1 and 1a). The 95 percent confidence interval for the statistic extends from  $[96 - (0.7 \times 1.96)]$  to  $[96 + (0.7 \times 1.96)]$ , or from 94.6 to 97.4 percent. The 1.96 is the *critical value* for a two-sided statistical test at the p < .05 significance level (where .05 indicates the 5 percent of all possible samples that would be outside the range of the confidence interval).

Comparisons can be tested for statistical significance at the p < .05 level using Student's t-statistic to ensure that the differences are larger than those that might be expected due to sampling variation. Student's t values are computed to test the difference between estimates with the following formula:

$$t = \frac{E_1 - E_2}{\sqrt{se_1^2 + se_2^2}}$$

where  $E_1$  and  $E_2$  are the estimates to be compared and  $se_1$  and  $se_2$  are their corresponding standard errors.

#### **Nonsampling Errors**

Nonsampling error is the term used to describe variations in the estimates that may be caused by population coverage limitations and data collection, processing, and reporting procedures. The sources of nonsampling errors are typically problems like unit and item nonresponse, differences in respondents' interpretations of the meaning of questions, response differences related to the particular time the survey was conducted, and mistakes made during data preparation. It is difficult to identify and estimate either the amount of nonsampling error or the bias caused by this error. To minimize the potential for nonsampling error, this study used a variety of procedures, including a pretest of the questionnaire with individuals at postsecondary institutions deemed by their institutions to be the most knowledgeable about services and support programs for military service members and veterans at their institutions. The pretest provided the opportunity to check for consistency of interpretation of questions and definitions and to eliminate ambiguous items. The questionnaire and instructions were also extensively reviewed by NCES. In addition, extensive editing of the questionnaire responses was conducted to check the data for accuracy and consistency. Cases with missing or inconsistent items were recontacted by telephone to resolve problems. Data entered for all surveys received by mail, fax, or telephone were verified to ensure accuracy.

#### **Definitions of Analysis Variables**

- Institutional control and level: public 2-year, private nonprofit 2-year, private for-profit 2-year, public 4-year, private nonprofit 4-year, private for-profit 4-year. This analysis variable was created from a combination of level (2-year, 4-year) and control (public, private nonprofit, private for-profit). Two-year institutions are defined as institutions at which the program is at least 2 but less than 4 years (below the baccalaureate degree); 4-year institutions are those at which the program is 4 or more years (baccalaureate or higher degree). Data for private nonprofit 2-year and private for-profit 2-year institutions are combined for presentation in the tables.
- **Institution size:** less than 3,000 students (small); 3,000 to 9,999 students (medium); and 10,000 or more students (large). The institution size categories reflect the enrollment categories used to determine an approximately optimum allocation of the sample and provide roughly equal numbers of sample institutions for each of the three broad size categories for robust statistical reporting.

#### **Contact Information**

For more information about the survey, contact John Ralph, National Center for Education Statistics, Institute of Education Sciences, U.S. Department of Education, 1990 K Street NW, Washington, DC 20006; e-mail: <a href="mailto:john.ralph@ed.gov">john.ralph@ed.gov</a>; telephone (202) 502-7441.

B-5

<sup>&</sup>lt;sup>1</sup> Definitions for level are from the data file documentation for the Integrated Postsecondary Education Data System (IPEDS) Institutional Characteristics file, U.S. Department of Education, National Center for Education Statistics.

# Appendix C Questionnaire

#### U.S. DEPARTMENT OF EDUCATION NATIONAL CENTER FOR EDUCATION STATISTICS WASHINGTON, D.C. 20006-5651

SERVICES AND SUPPORT PROGRAMS FOR MILITARY SERVICE MEMBERS AND VETERANS, 2012-13

POSTSECONDARY EDUCATION QUICK INFORMATION SYSTEM

FORM APPROVED O.M.B. No.: 1850-0733 **EXPIRATION DATE: 05/2015** 

This survey is authorized by law (Education Sciences Reform Act of 2002, 20 U.S.C. 9543). While participation in this survey is voluntary, your cooperation is critical to make the results of this survey comprehensive, accurate, and timely. Your answers may be used only for statistical purposes and may not be disclosed, or used, in identifiable form for any other purpose unless otherwise compelled by law (Education Sciences Reform Act of 2002, 20 U.S.C. 9573).

This survey should be completed by the person(s) most knowledgeable about services and programs for military service members and veterans at your institution. Please consult with others at your institution who can help provide the requested information.

Applicable sections of the questionnaire should be completed regardless of whether your institution enrolled military service members or veterans.

IF ABOVE <u>INSTITUTION</u> INFORMATION IS INCORRECT	, PLFASE UPDATE DIRECTLY ON LABEL.				
Name of person completing this form:	Telephone:				
Title/position:	E-mail:				
Office/Department:					
Best days and times to reach you (in case of que tions):					
THANK YOU. PLEASE KEEP A COPY OF THIS SURVEY FOR YOUR RECORDS.					

#### PLEASE RETURN COMPLETED FORM

#### IF YOU HAVE ANY QUESTIONS, CONTACT:

Mail: Barbara Queen (8599.15.1

Westat

1600 Research Boulevar

Rockville, MD 20850

Fax: 800-254-0984

Barbara Queen at Westat 800-937-8281 Ext. 4476 or 301-294-4476 E-mail: MilitarySupportPrograms@westat.com

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information is 1850-0733. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collected. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Education, Washington, D.C. 20202-4537. If you have comments or concerns regarding the status of your individual submission of this form, write directly to: PEQIS, National Center for Education Statistics, 1990 K Street, N.W., Washington, D.C. 20006.

PEQIS Form No. 19, 04/2013

	ur institution. Include ancial education be					benefits ar	nd those who	do not re	ceive
	ease include <b>depen</b> ucation benefits.	dents of military s	service members a	nd veterans	who are rec	eiving milit	ary or vetera	n's financ	ial
	cept where indicate summer of 2013, c	•			-	. This inclu	ides the sum	mer of 20	)12 or
1.	Did your institution veterans during the							mbers an	ıd
	Yes	No 🗌 (Stop. Co	omplete responden	t section on	front and rea	turn survey	<i>(.</i> )	)	
2.	Does your institution veterans? (Indicate	•		lentify stude	nts who are	military se	rvice membe	ers and Yes	No
	<ul><li>a. Receipt of state</li><li>b. Questions on th</li><li>c. Student self-ide</li></ul>	ne admissions app	lication				0,		
3.	Does your institution military service me			gathering (e	e.g., a stude	nt lounge)	reserved spe	cifically fo	or
	Yes	No 🗌			7				
4.	Does your institution veterans?	on have a student	military or veteran	organizatior	for student	s who are	military servi	ce membe	ers or
	Yes 🗌	No 🗌							
5.	Is there college/un members and vete	-	operated housing (	on or off ca	hpus) reserv	ed specific	cally for milita	ary service	е
	Yes 🗌	No 🗌		3					
6.	Does your institution the military and no on-one sessions to	nmilitary financial	education benefits	available to					
	Yes	No 🗌	$\wedge$						
7.	Does your institution and veterans seek (VA) certifying office programs and serve	ing information on cial if that person a	the programs and also provides inform	services av	ailable to the	em? (Only	include the V	eterans A	
	Yes	No 🗌							
8.	Does your institution (Do not include mile)			ourses) spe	cifically for r	nilitary ser	vice members	s and vete	erans?
	Yes	No 🗆							
9.	Does your institution (Include credit awa			for military	training rece	eived durin	g active-duty	service?	
	Yes	No 🗌							
10.	Does your institution prospective studen	•	-			ion sessior	ns customize	d for	
	Yes 🗌	No 🗌							

Please read the following instructions and definitions below before answering the questions.

For the purposes of this survey, the term **military service members and veterans** refers to active-duty service

Please report about services and programs offered to all military service members and veterans enrolled for credit at

members, reservists, members of the National Guard, and veterans.

	Does your institution customize your student orientation program for mil (Customization may include offering breakout sessions specifically for n your student orientation program.)	•				ring	
	Yes No No						
12.	Does your institution have a formal mentoring or advising program in whor former members of the military mentor students who are military serv				re curr	ent	
	Yes No No						
13.	oes your institution have a veteran-to-veteran peer mentoring program for students who are military service embers or veterans?						
	Yes No No						
14.	Does your institution offer group counseling specifically for students who	o are military	service me	mbers o	eteran	s?	
	Yes No No						
15.	Does your institution offer <b>customized or additional</b> support services specifically for military services members veterans in the following areas? (Only report about additional or customized support services be for d those usu provided to students taking courses through your institution. Indicate yes or no for each item.)  Yes						
	a. Academic support/tutoring			<b>'</b>		No	
	b. Academic advising						
	c. Study skills workshops		<u> </u>				
	d. Assistance finding non-work-study employmente. Financial aid counseling				H	H	
	f. Career planning/services		)				
	g. Mental health counseling						
	h. Some other support service(s) (specify)	$\overline{}$			Ш	Ш	
16.	Does your institution provide information about or referrals for the follow services for military service members or veterans? (Indicate yes or 10 for			health-rela	ted		
			•/				
					Yes	No	
	a. Medical/health services				Yes	No	
17	b. Counseling or mental health services						
17.		ulty or staff	in the follow	ing areas.	☐ ☐ For ea	ach	
17.	b. Counseling or mental health services	ulty or staff ther the trair	in the follow	ring areas. atory for fa	For eaculty o	ach or	
17.	b. Counseling or mental health services	ulty or staff ther the trair Part 1. li offers tra	in the follow ning is manda nstitution aining for	ring areas. atory for fa Part 2. If training r	For eaculty o	ach or d, is	
17.	b. Counseling or mental health services	ulty or staff ther the trair Part 1. li offers tra	in the follow	ring areas. atory for fa	For eaculty o	ach or d, is tory aff?	
17.	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in art 2 whet staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service	ulty or staff ther the train Part 1. In offers tra	in the follow ning is manda nstitution aining for or staff?	ring areas. atory for fa Part 2. If training r for facult	For eaculty o	ach or d, is tory aff?	
17.	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in , art 2 whet staff.  Area of training  a. Mental health issues associated with military service	ulty or staff ther the train Part 1. In offers tra faculty Yes	in the follow ning is mand nstitution aining for or staff? No	ring areas. atory for fa  Part 2. If training r for facult Yes	For eaculty o	ach ir i, is tory aff? o	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in art 2 whet staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service	Part 1. In offers trafaculty Yes Yes Yes Students about	in the followning is mandaning for or staff?  No No No out the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Yes ams and sech item.)	For eaculty o	ach or li, is tory aff?	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in part 2 whet staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to critical life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (Institution)	Part 1. In offers transfaculty Yes Yes Yes Yes Students about the discrete yes	in the followning is mandaning for or staff?  No No No out the progra	Part 2. If training r for facult Yes Yes Yes ams and second for them.)	For eaculty o	ach or d, is story aff? 0 0	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in part 2 whet staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to critian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (In a. Mail	Part 1. In offers transfer yes Yes Yes Yes Yes Atudents about the discrete yes	in the followning is mandaning for or staff?  No No No No out the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Yes ams and se ch item.)	For eaculty o	ach or li, is tory aff?	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training tor fact area of training that your institution offers, please indicate in part 2 whet staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to critian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (In a. Mail	Part 1. In offers transfer yes Yes Yes Yes Yes Atudents about the discrete yes	in the followning is mandaning for or staff?  No No No No out the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Yes ams and se ch item.)	For eaculty o	ach or li, is tory aff?	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to civilian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers trafaculty Yes Yes Yes Students about the discrete yes	in the followning is mandaining for or staff?  No No No or the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Area and sech item.)	For eaculty o	ach or li, is tory aff?	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to dividian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers transfaculty Yes Yes Yes Yes Atudents about the discrete set of the	in the followning is mandaning for or staff?  No No No No or the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Ams and se ch item.)	For eaculty o	ach or li, is tory aff?	
	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to civilian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers transfaculty Yes Yes Yes Yes Atudents about the discrete set of the	in the followning is mandaning for or staff?  No No No No or the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes Ams and se ch item.)	For eaculty o	ach or li, is tory aff?	
18.	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service  b. Physical health issues resulting from military service  c. Student transition from military life to dividian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers transfaculty Yes Yes Yes Yes Indicate yes	in the followning is mandaning for or staff?  No No No out the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes ams and se ch item.)	For eaculty o  offered mandat y or sta N N N ervices	I, is tory aff? O O O O O O O O O O O O O O O O O O	
18.	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service b. Physical health issues resulting from military service c. Student transition from military life to chilian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers transfaculty Yes Yes Yes Yes Indicate yes	in the followning is mandaning for or staff?  No No No out the progra	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes ams and se ch item.)	For eaculty o  offered mandat y or sta N N N ervices	I, is tory aff? O O O O O O O O O O O O O O O O O O	
18.	b. Counseling or mental health services  Please indicate in part 1 whether your institution offers training for factories area of training that your institution offers, please indicate in part 2 whether staff.  Area of training  a. Mental health issues associated with military service b. Physical health issues resulting from military service c. Student transition from military life to chilian life  How does your institution provide information to current or prospective savailable to military service members and veterans at your institution? (a. Mail	Part 1. In offers transfer the yes yes yes students about the did not be a second to the yes of the	in the followning is mandaning for or staff?  No No No out the progrator no for each or no for each of events (Indicate yes)	ring areas. atory for fa  Part 2. If training r for facult Yes Yes Yes ams and sech item.)  about the sor no for for	For eaculty o  offerecenandaty or state N N N ervices  prograeeach it	I, is tory aff? O O O O O O O O O O O O O O O O O O	

20.	. In the last 12 months, has your institution helped students apply for tutorial assistance using VA education	i benen	15 !
	Yes		
21.	Does your institution offer VA work-study opportunities?		
	Yes No No		
22.	Are veterans exempt from paying tuition at your institution?		
	Yes $\square$ (Skip to question 24.) No $\square$ (Continue with question 23.)		
23.	Which of the following describe your institution's policy for charging veterans <b>in-state</b> tuition rates? (For the <b>exclude active-duty</b> personnel stationed in your state. Indicate yes or no for each item.)	his ques	stion,
	If in-state tuition does not apply to your institution, check here   and skip to question 24.		
	a. Veterans who currently reside in the state receive in-state tuition rates regardless of length of residency	Zes	No
	b. Veterans who previously resided in the state and were stationed elsewhere receive in-state tuition rates immediately upon return to the state		
	c. Veterans who maintained the state as their home of record during active-duty service		
	receive in-state tuition rates		Ш
	uestions 24–28 refer to the fall of 2012. Please refer to the instructions and definitions at the b	eginnin	ıg
24.	During the <b>fall of 2012,</b> did your institution enroll any military service members, veterans, or dependents service members and veterans?	of militai	ry
	Yes ☐ No ☐ (Stop. Complete respondent section on front an including survey.)		
25.	During the <b>fall of 2012</b> , how many military service members and veterans, and dependents of military ser members and veterans were enrolled in your institution? (For dependents, only include those who received veteran's financial education benefits.)		ry or
	Number enrolled at the undergraduate level		
	b. Number enrolled at the graduate level		
26.	Which of the following types of students are included in the encolment counts reported at question 25? (In or no for each item.)		yes
	a. Active-duty service members, reservists, and members of the National Guard	Yes	No
	who received military financial education benefit.	П	П
	b. Veterans who received veteran's financial education benefits		
	c. Dependents of military service members and veterans who received military or veteran's financial education benefits		
	d. Military service members and veterans who self-identified as military service members	Ш	Ш
	or veterans but did not receive military of veteran's financial education benefits		
27.	How many of the students reported at cultation 25 are <b>dependents</b> of military service members or veteral received military or veteran's financial education benefits?	ns who	
	If your institution does not track encollments separately for dependents of military service members and v check here   . You've reached the end of the survey. Complete respondent section on front and return s		
	a. Number of dependents emplied at the undergraduate level		
	b. Number of dependents emolled at the graduate level		
28.	. Which of the following types of <b>dependents</b> are included in the enrollment counts reported at <b>question 2</b> yes or no for each item.)	. <b>7?</b> (Indi	cate
		Yes	No
	a. Dependents who received transferred benefits under Chapter 33 (Post 9/11 GI Bill) b. Dependents who received benefits under Chapter 35 (Survivors and Dependents Benefits)		
	<ul> <li>c. Dependents who received other types of military or veteran's financial education benefits (specify type)</li> </ul>	П	