

## PC Questions

**When asking for help, IT is requesting that I provide them with the IT tag of my computer.**

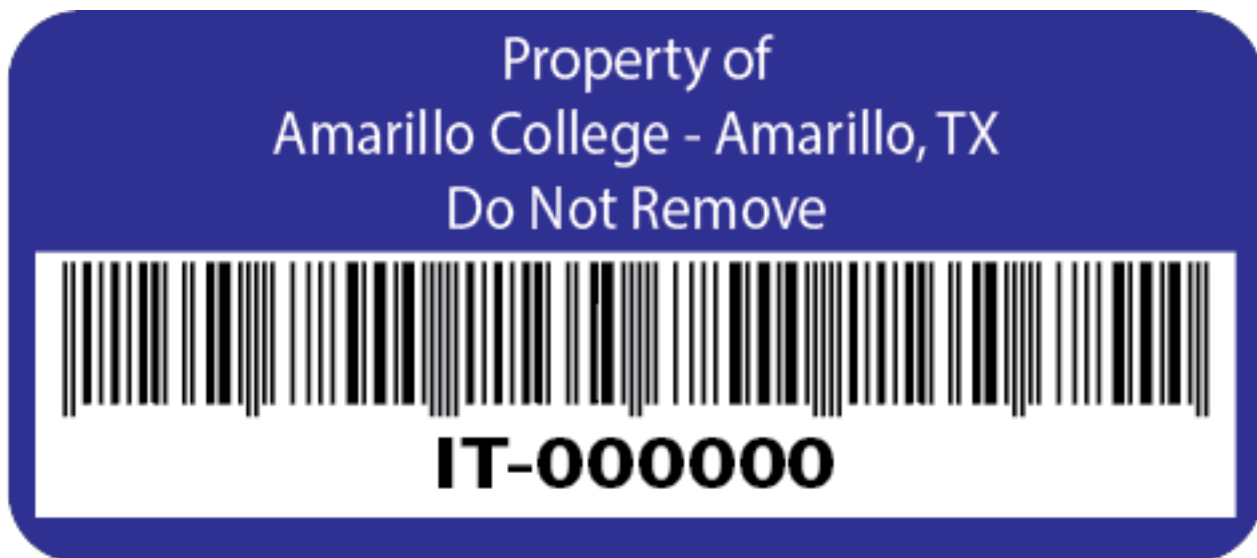
**What is this and where is it located?**

An "IT tag" is a sticker placed on hardware to help keep track of our inventory.

For computer help and tech support purposes, the IT tag is usually located on the **top** or **side** of the **computer tower**. This helps the technician with finding the correct computer as well as providing valuable information to help expedite your work order.

Be sure to inform them of the tag number on the computer tower (box) and not the one located on the monitor (screen).

Below is an example of what an IT tag looks like:



Unique solution ID: #1024

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