

PC Questions

My computer password worked fine earlier but now my password doesn't work. What do I do?

You will need to go to someone else's computer and have them log in to their computer as they usually do. Then open any browser and go to <https://acconnect.actx.edu> and click on the red help button below.



This is a public or shared computer.

This is a Private computer.

<input type="text"/>	Username:	
<input type="text"/>	Password:	
<input type="button" value="Log On"/>	<input type="button" value="Help"/>	<input type="button" value="Gmail Access Only"/>

Follow the instructions/prompts on the screen to reset your password. Once you are done, please log out of ACConnect and close the browser. You can then return to your computer and log in. If you are on any campus other than Washington, your password may take 30 minutes to work.

Unique solution ID: #1029

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